

Graduate Experience

Survey Report- May 2025

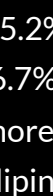
The purpose of this survey is to improve academic and support services, identify student satisfaction levels, and develop practices to improve campus culture for students.

99% of graduates who began taking the survey, completed the survey.

849 Award Completers



248 Participants

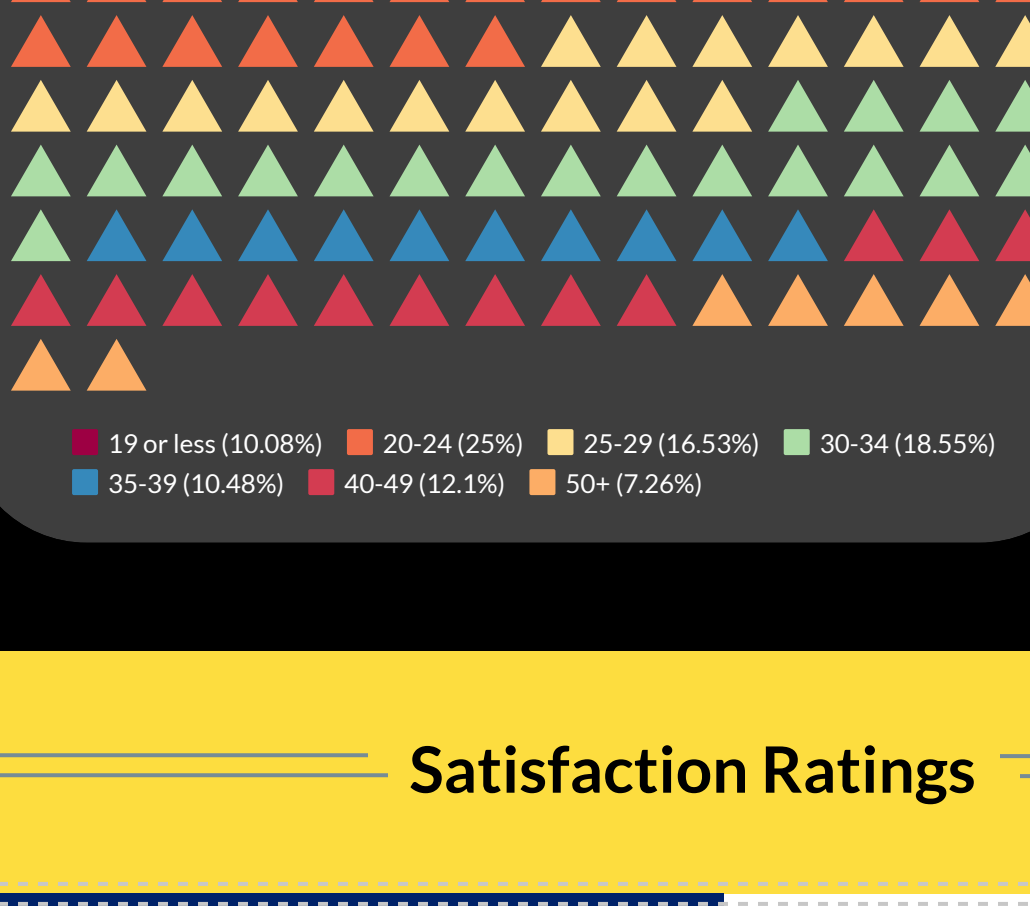


29% Participation Rate



Survey Taker Demographics

Ethnicity



The sample of graduating students had an ethnicity ratio similar to that of BCC's graduating class: Hispanic/Latino: 45.7% White: 25.2% Black: 16.7% Two or more: 7.4% Asian/Filipino: 2.5% American Indian or Alaskan Native: 1.1% Unknown: 0.7%

Gender



The sample of graduating students was majority female, similar to that of BCC's graduating class: Female: 61.2% Male: 37.3% Unknown/Non-Respondent*: 1.4%

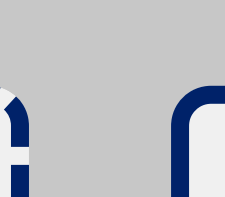
Age Group



The sample of graduating students had an age group ratio similar to that of BCC's graduating class: 19 or less: 4.5% 20-24: 21.2% 25-29: 18.6% 30-34: 20.7% 35-39: 13.5% 40-49: 15% 50+: 6.6%

Satisfaction Ratings

9.6/10



9.5/10

We asked students to rate their learning experiences on a scale of 1-10. (n=248)

We asked students to rate their support experiences on a scale of 1-10. (n=248)

We asked students if they were unsatisfied with their support services at any point during their journey. The comments were overwhelmingly positive. Students expressed so much gratitude and kudos toward the support BCC provided to them!

- Some comments toward areas of improvement that are reoccurring from last year include:
- Communication with instructors
 - Graduation communications and information

Other comments of improvement mentioned:

- More support for clubs and inclusive spaces
- SPS Application decision communication
- Financial aide customer service

Theme from previous two years that was not mentioned this year:

- Issues contacting the college via phone

Sense of Belonging

On a scale of 1-10 how well did BCC provide you with a sense of belonging (n=246)?

9.5

Top 4 ways graduates shared that will help future students feel they belong at our campus.

Events and social activities

More for Fort Irwin location

Getting involved on campus

Meeting student needs

Students highlighted promoting and encouraging more students clubs and club activities and having students run the Viking Grill.

Students suggest being supportive, inclusive, patient, welcoming, and caring. Strong communication, reaching out personally and taking a hands-on approach. They also mentioned a need for more tutoring and provision for specific school supply needs.

Other student suggestions included providing child care services and more food choices.

Percentage of graduates who felt there were supports they could have benefited from that were not offered to them (n= 248)?

24.2%

(up 7.7% from the 2023-24 survey)

Students who answered yes were able to list the supports they would have liked to have. These are the top 3 responses.

n=8

Childcare

This was the #2 answer from the 2023-24 survey

n=3

Transportation

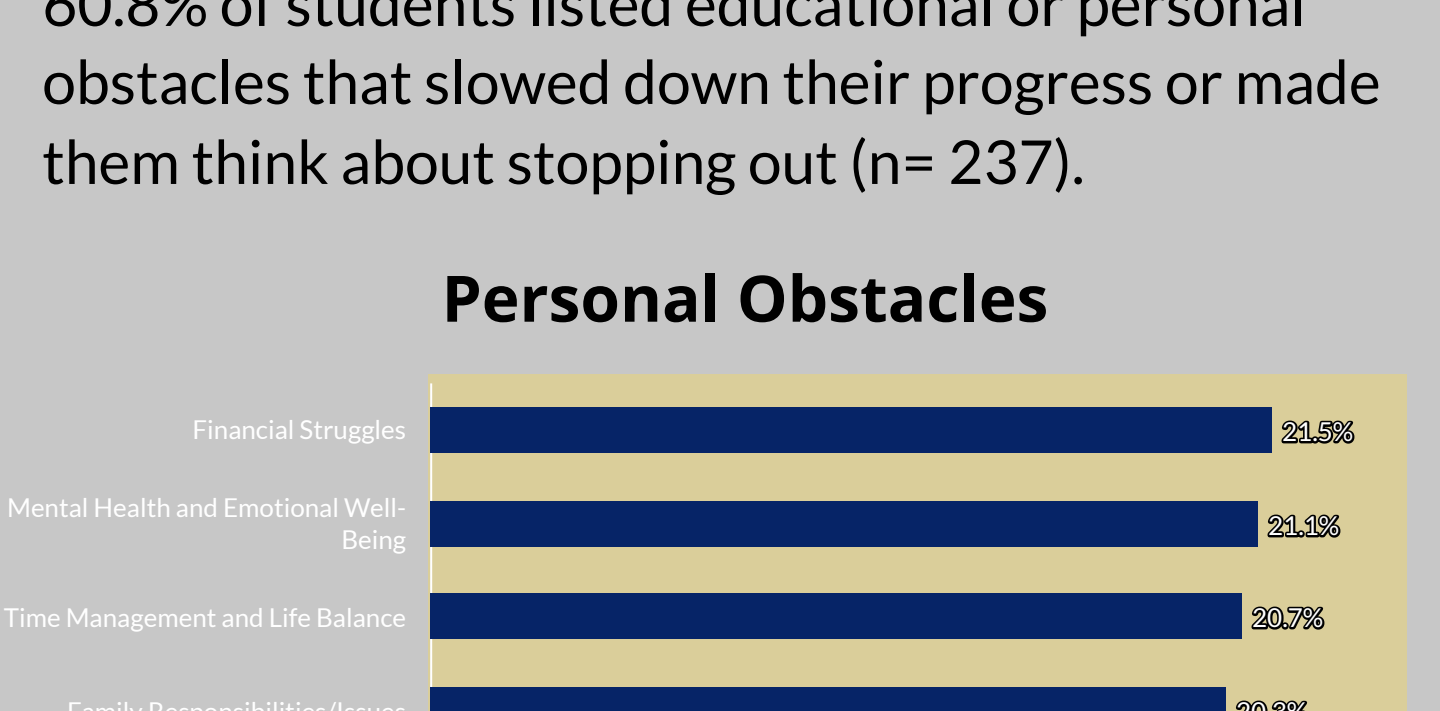
n=3

Involvement in a special program they were not part of

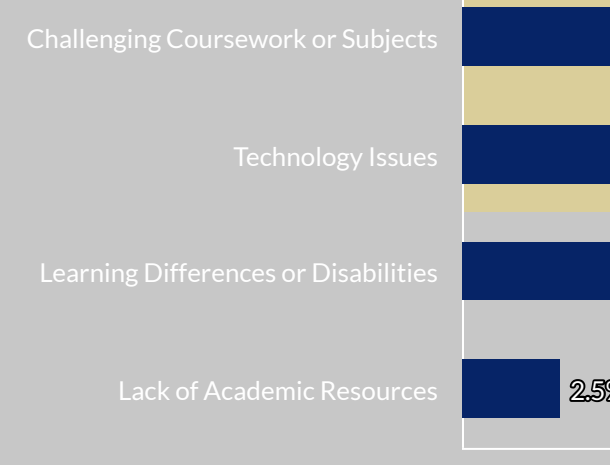
Childcare and transportation have been consistent supports students would have liked over the last 3 years of data. Being involved in a special program they were not a part of made it into the top three answers in 2023-24 as well.

Experiences that had the greatest impact on student graduates (n=248)

Classroom experiences, academic advising, and campus services, have been in the top 4 answers for three years.

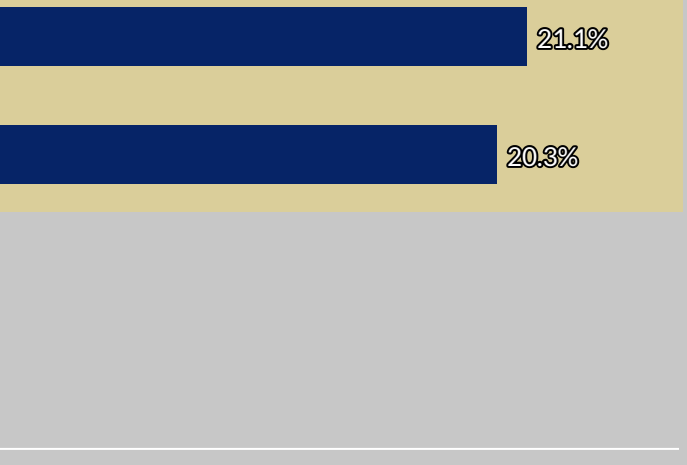


Students mentioned specific instructors by name (2), the flexibility of online learning (2), The Mindful Space (1), BSU (1), and counselors (1)



Percentage of students who participated and feel they have become more independent and resourceful during their time at BCC.

1.8 percentage points from last year



Percentage of students who participated and feel confident applying the skills and knowledge they have learned at BCC to future employment (n= 248).

3.6 percentage points from last year

Institutional Learning Outcomes Areas

Communication Competency

95% 1 percentage point

of students were confident or very confident in evaluating and questioning information to make an informed judgement

98% 5 percentage points

of students were confident or very confident in their abilities to gather and share information

90% 4 percentage points

of students were confident or very confident in their ability to use various types of technology

Information Competency and Technical Skills

97% 3 percentage points

of students were confident or very confident in evaluating and questioning information to make an informed judgement

Critical Thinking and Analytic Inquiry

Cultural Awareness and Civic Engagement

98% 7 percentage points

of students were confident or very confident in their awareness of other cultures

95% 7 percentage points

of students were confident or very confident in being involved and engaging in the community

98% 2 percentage points

of students were confident or very confident in their self-awareness

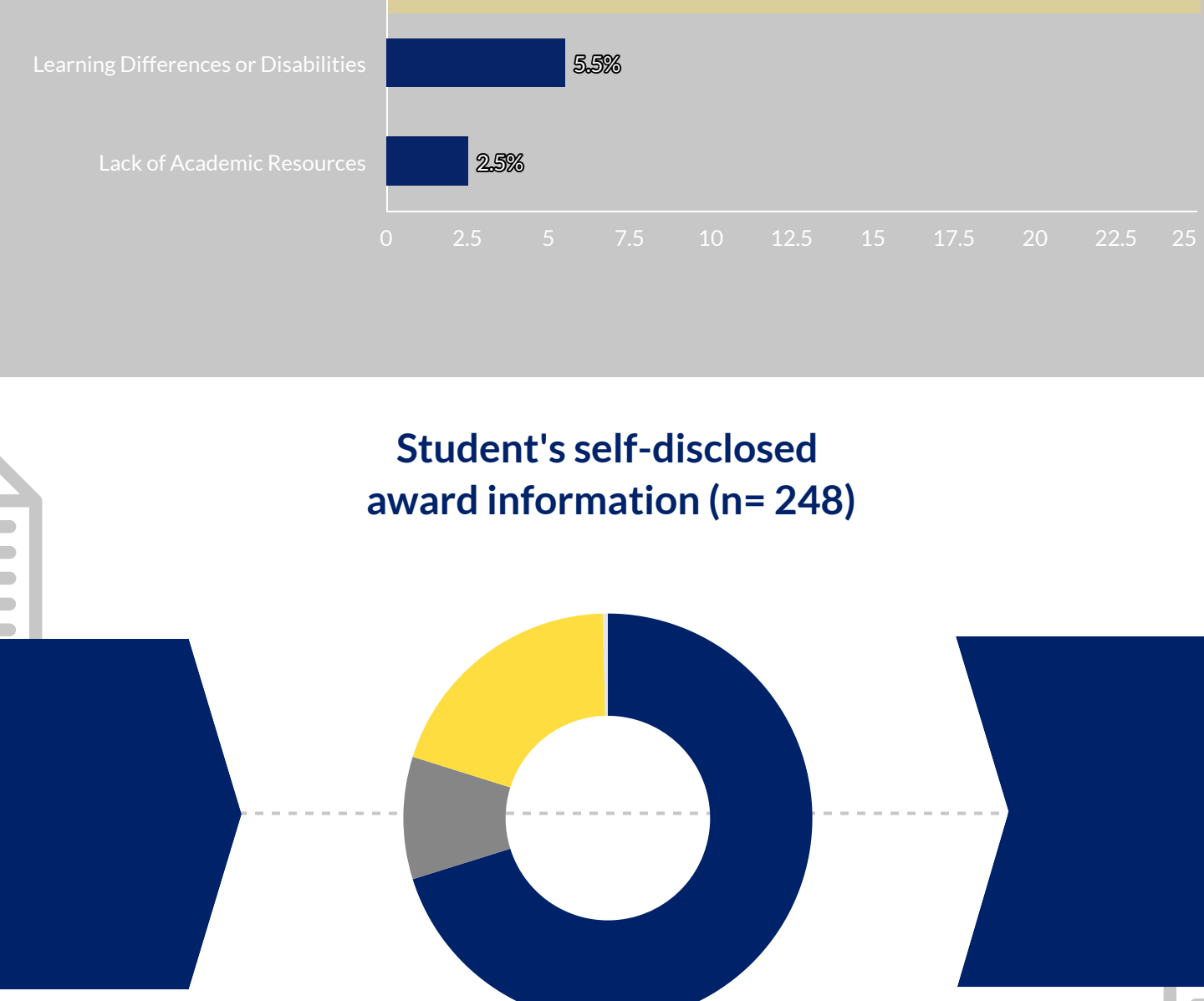
97% no change from year prior

of students were confident or very confident in their ability to be professional

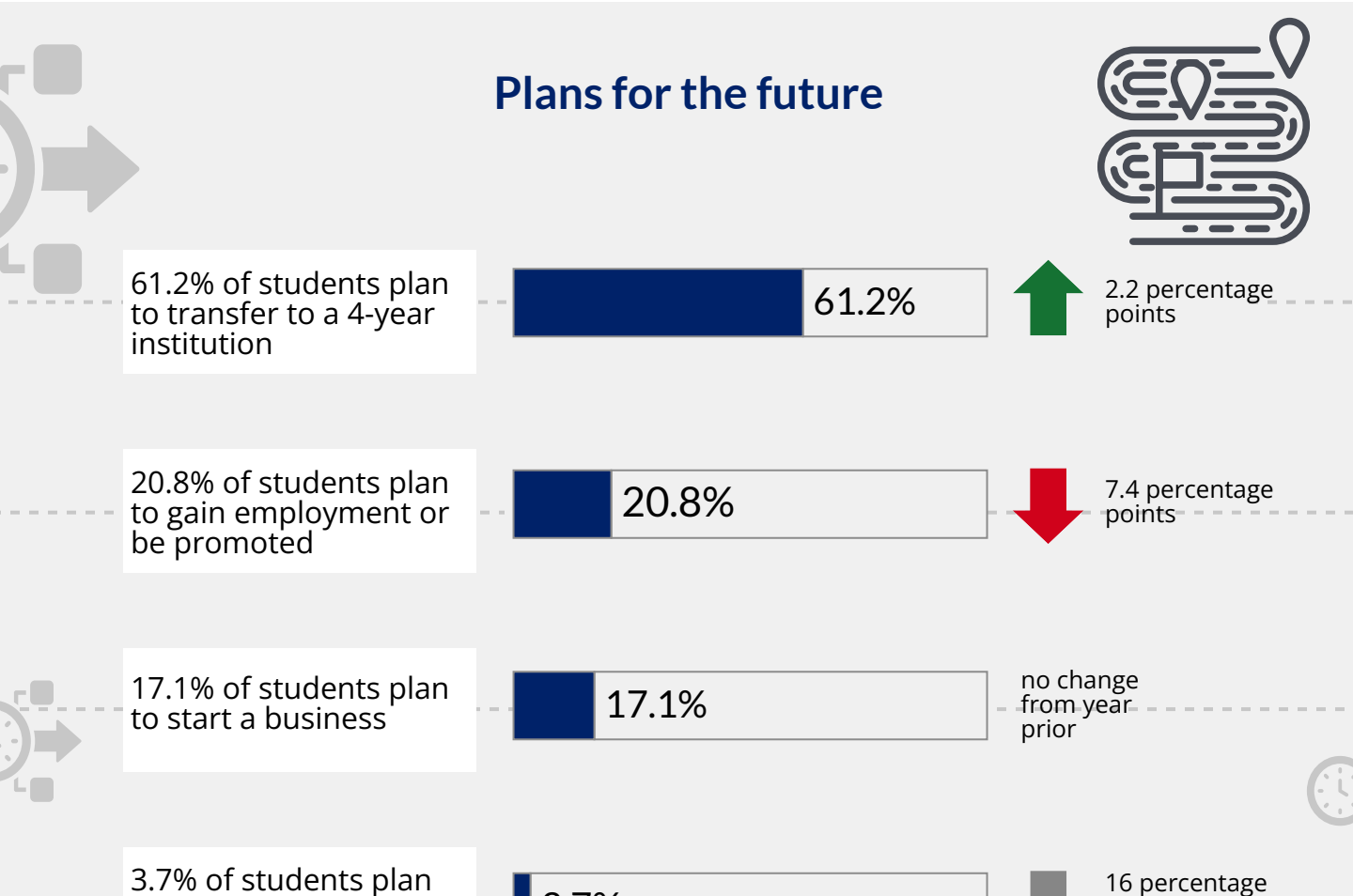
Personal and Professional Development

60.8% of students listed educational or personal obstacles that slowed down their progress or made them think about stopping out (n= 237).

Personal Obstacles



Educational Obstacles



Student's self-disclosed award information (n= 248)



Plans for the future

61.2% of students plan to transfer to a 4-year institution

61.2%

2.2 percentage points

20.8% of students plan to gain employment or be promoted

20.8%

7.4 percentage points

17.1% of students plan to start a business

17.1%

no change from year prior

3.7% of students plan to continue in their current employment

3.7%

16 percentage points

11.8% of students are unsure or undecided about their future plans

11.8%

2.4 percentage points

Communication

graduates were asked 3 questions related to communications they received from BCC.

86%

said the frequency of communication was just right

no change from year prior

4.7 stars

average rating for the value of information they received through BCC communications

Preferred Method of Communication

Things student's wish they would have gained during their journey.

Spanish class, more resources, more time in work study, better understanding of the Promise Program, Nursing Program (2), ROTC Program, Resume building.

Survey Results Collected, Compiled and Analyzed by: the Office of Institutional Research