



Office of Institutional Research

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Quarterly Newsletter

April 2021



Our Mission

The Office of Institutional Research fosters student learning and pursues institutional excellence by providing leadership and assistance in developing and overseeing the institutional processes for planning, assessment, and evaluation, using credible evidence to make informed decisions for continuous improvement to fulfill the College's mission and strategic priorities.

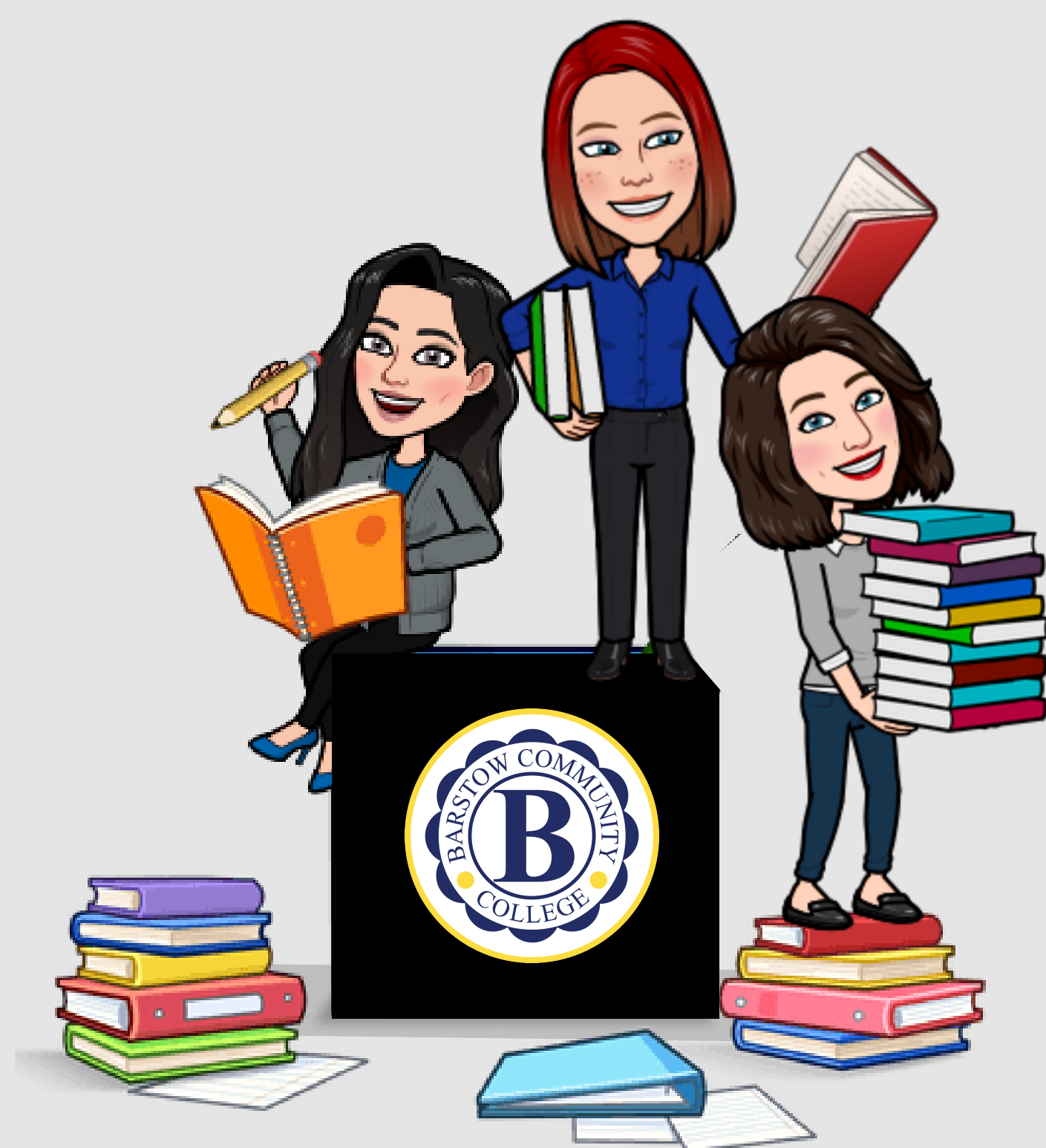
Hello!

Welcome to the first, of what we hope to be many, quarterly newsletters from the Office of Institutional Research. If we have learned anything over the past year, it is that good communication is key to both effectiveness and efficiency. To that point, we have found that oftentimes we are asked many of the same questions by various areas that may or may not be communicating with each other. We will be using this newsletter as a tool to bridge communication gaps and to share information. Our goal is to "Foster the use of data, inquiry, and evidence" and to "Improve access to integrated and actionable data" for the purpose of student success.

Although this is a quarterly newsletter, this initial issue heavily focuses on a handful of the many surveys administered over the past year. Additionally, you will find highlights from eLumen, our ACCJC Annual Report's Institution-set Standards data, and information regarding how to submit a research request form and how to contact our office.

We hope you find this newsletter helpful and we are very open to feedback and suggestions on what to include in future issues.

Sincerely,
Your OIR Team



Highlights

62

Surveys have been administered over the past 12 months

55+*

Research Requests have been completed over the past 12 months

25

Enrollment or equity-based outreach lists have been created over the past 12 months

18

Faculty members received individual assistance with assessments in eLumen



*This number does not include some informal research requests that have not been tracked via ticketing system.



Hot Research Topics

Research requests or trends frequently asked for.

* Click on the underlined title of the survey to be redirected to the Infographic/Dashboard of the results.



[Online Learning Student Experience and Preferences Survey Result](#)

Administered: Spring 2021

- Total Participants: 330

Survey Highlight:

- 79% of students plan to enroll in courses in Summer/Fall 2021 even if BCC continues to keep all courses ONLINE due to COVID.



[Basic Needs Survey](#)

Administered: Fall 2020

- Total Participants: 62

Survey Highlight:

- 77% of students felt less stress after using the food pantry.



[Guided Pathways - Student Experience Survey](#)

Administered: Fall 2020

- Total Participants: 108

Survey Highlight:

- 7.6 out of 10 students have selected a major.



[CARES Funding -Student Needs Assessment Results](#)

Administered: Spring 2020

- Total Combined Participants: 889

Survey Highlight:

- 81% of students faced Housing Insecurities.



[BCC Student Services Survey](#)

Administered: Fall 2020

- Total Participants: 201

Survey Highlight:

- 95% of students feel welcomed at BCC.



[Professional Development Summary](#)

Administered: Fall 2019

- Total Combined Participants: 93

Survey Highlight:

- Management, faculty and classified staff found conferences to be the most beneficial form of professional development.



Basic Needs Survey

Special Programs & Services in collaboration with the Basics Needs Committee

- "One of the most notable results from the Food Pantry Survey was the individual student comments about the Pantry. We want to hear the student voice so that we know how we can best support them. We especially want to know if it is negative so we understand where we need to improve. Many of the negative comments were centered on the lack of services provided at the Ft. Irwin pantry."

Data Driven Change



- "SPS did request to provide services at the Ft. Irwin campus but with COVID restrictions we were not given approval to do this. With the lightening of restrictions we were able to request this again. We made the administration aware of the great need at Ft. Irwin through the student comments that were collected from the survey. We were given approval to work with the Manager of Military Programs to provide services to the Ft. Irwin campus. We implemented a Food Pantry pick up twice monthly on an RSVP basis for the Ft. Irwin families."



The Difference

"We have provided two Ft. Irwin pantry pick up days so far. We are providing about 1/3 of the service to Ft. Irwin that we do on main campus for the Food Pantry Drive Thru and the number has increased from the first to the second distribution at Ft. Irwin."

Interview response was provided by Christina Calderon, Director of Special Programs and Services

eLumen Dashboard

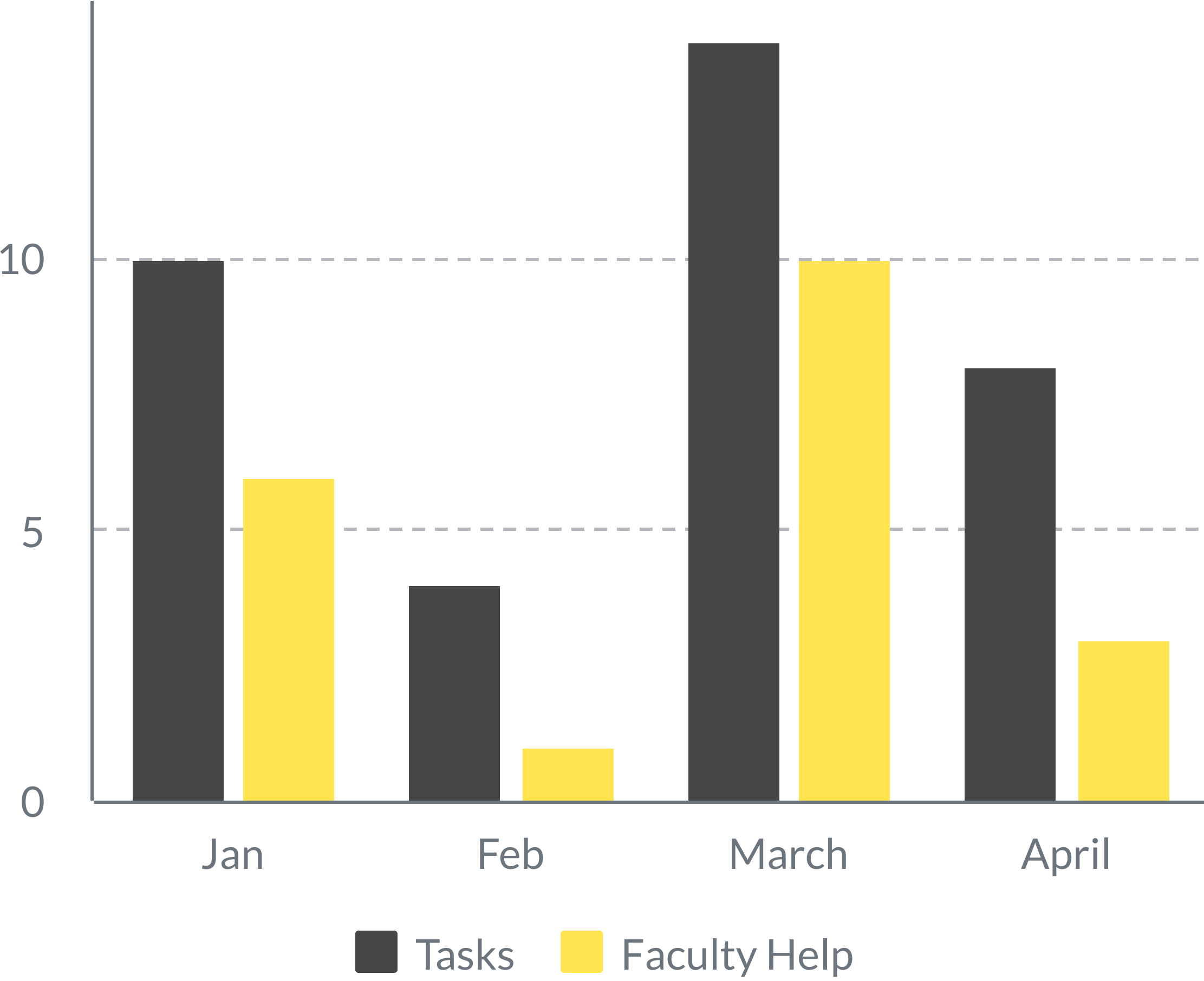
*This is an overview for the OIR department only. It does not reflect work done from other departments in eLumen or work done in the previous year for implementation.

OVERVIEW

OVER THE PAST 4 MONTHS

Tasks refer to any action taken related to eLumen. For example: Data Loads, Inputting Default Assessments, Communication, Creating Reports, etc.	Tasks COMPLETED 99	Total MAN HOURS in eLUMEN 246+	Hours in GENERAL TASKS & MEETINGS 139+	Tasks ASSISTING FACULTY 51
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OVER the PAST 4 MONTHS



OIR TEAM

3

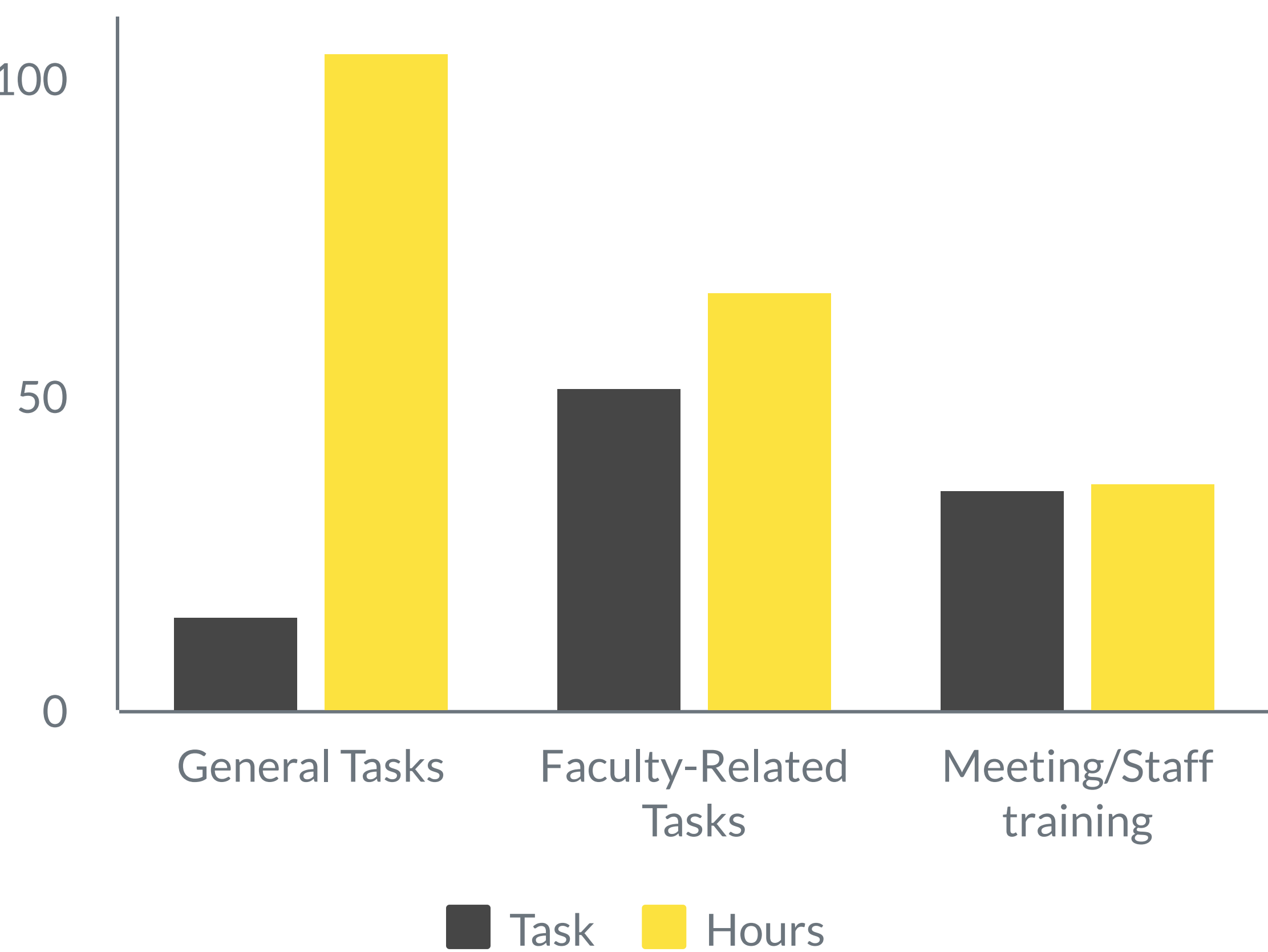
eLumen Rep

1

eLumen Team

OIR Staff	3
Curriculum Specialists	2
Faculty advisors/facilitators	6
Canvas Staff	1
IT Staff	1
Total	13

TASKS and HOURS PER STAFF





The ACCJC Annual Reports have been submitted. The Annual Report regarding student success metrics and Institution-set Standards was discussed at the March 9, 2021 Institutional Effectiveness Committee meeting. The committee discussed the trends, the role COVID-19 has had on those trends and baseline and stretch goals for the next reporting year. While the effect of COVID-19 on this year's report was minimal, as it only affected the last nine weeks of the spring semester, next year's report will cover 2020-2021, a year entirely affected by the pandemic. Because of this, the committee agreed that baseline and stretch goals should remain the same so that we can attempt to gain back any ground lost.

The Office of Institutional Research (OIR) has implemented HappyFox...the same helpdesk ticketing system used by IT. If you need assistance from our department, please complete the Research Request form available through your BCC Portal.



* Click on the above image to be redirected to the BCC Research Request Portal.

Why do we ask so many questions when you are requesting assistance? It allows us a way to track our projects, prioritize requests, track strategic planning activities, provide evidence that we can use in our accreditation reports, and most importantly, it allows us to get you the exact data and information you need. We realize it may be just one more thing for you to do, but we ensure you that the information is used and is very important, for us, for you and for the College.

Please note that we have changed our department email address to Research@barstow.edu.

You can also reach us through our individual email accounts:

Lisa Holmes, Director – lholfmes@barstow.edu

Stephanie Ingalls, Research Analyst – singalls@barstow.edu

Keiry Borrue!l, Institutional Effectiveness and Research Specialist – kborrue!l@barstow.edu



**Survey Results Collected, Compiled and Analyzed by:
the Office of Institutional Research**