

Program Review Subcommittee Feedback

Feedback for Management, COA Program Review Report

Date: November 21, 2022

<p>1. How did the program use the results of the assessment of their PLOs? The results of the assessments of the PLOs were used to review and update course level outcomes that will improve equity issues for lower performing students.</p>
<p>2. Did the program identify and address any equity issues? Were innovative plans or projects proposed to help address the equity gap? Suggestions were sent by the full-time faculty to part time faculty of curriculum opportunities to include equity issues. Some of the suggestions involved updating discussion questions and including equity-based management scenarios at the course level for all management courses. Some examples are: discussions that focus on disabilities, ethnicity, gender bias, age bias, and LGBTQ+. In addition, weekly announcements in the online format were added to the courses to let students know about BCC services available to help with challenges they may face that may hinder program completion.</p>
<p>3. Future actions/tasks/goal progress noted by the program/area: Focusing on the results of the data for the 2021-2022, awards conferred were greatest for ages 30-34; females, and white students. In that same year, the lowest number of awards were conferred to Black African American males. This result is not surprising; therefore, the following goals can be implemented. Goal #1: Reach out to all faculty to elicit a discussion about innovative pedagogy. Goal #2: Create surveys to incorporate within management courses about firsthand experiences in related to diversity issues in management. Goal #3: Create a list of teaching strategies to share with faculty in this program to help them update courses to reach students with equity issues.</p>
<p>4. Commendations/ Accolades for the program regarding goal completion: During the school year 2020-2021, enrollment in the Management, COA increased; however, it dropped in 2021-2022 school year. The drop is highly likely because the Management degree was deactivated in the latter school year. Courses in the Management, COA are taught by faculty with vast knowledge and experience that provide rigor and relevance to the program.</p>
<p>5. Recommendations for the program: The Management, COA is currently a part of the Business Administration (Local) degree. This means that the courses for this certificate are a track within the degree. My suggestion is that this program be promoted as such. This way students will realize that they are only a few courses away from earning the business degree. Doing so could increase enrollment in</p>

all student constituencies and provide opportunities for personal and professional growth.