

Barstow Community College

Instructional Program Review

(Refer to the **Program Review Handbook** when completing this form)

| PROGRAM: | Cosmetology AS and Certificate | | | | | | |
|----------------|--|---------------------|-----------------|----------------|--|--|--|
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| Academic Year: | 2016 | FULL PROGRAM REVIEW | Date Submitted: | October 7,2017 | | | |
| Academic Year: | 2017 | ANNUAL UPDATE #1 | Date Submitted: | | | | |
| Academic Year: | | ANNUAL UPDATE #2 | Date Submitted: | | | | |
| | | | | | | | |
| | Ву: | | | | | | |
| Faculty Lead: | E. Greenlee, and C. Blake | | | | | | |
| | | | | | | | |
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Annual Update #1
Annual Update #2

1. Program Mission and Vision

A. Program Mission

The Cosmetology Department in sync with the mission of Barstow Community College provides the highest quality academic, occupational, cultural, and socially responsible environment for students in the community. The mission of the cosmetology department is to safeguard and protect the health, and general welfare of the consumer establish by the California Board of Barbering and Cosmetology. The cosmetology program strives to develop strategies for success, in order, to bridge the skill gap between school and work; developing confidence, skill proficiencies, professionalism, and the understanding of diversity.

The cosmetology program strives to give students the finest training and experience available to prepare him or her to qualify to take the State Board of Cosmetology examination for licensure as cosmetologist. The program will continue to do what is best to improve and maintain the highest quality and standards for our student's education.

B. Program Vision (Where would you like the Program to be three years from now?)

Barstow Community College recognized as the jewel of the community; the cosmetology department is viewed as an essential technical resource for the students and its community. The cosmetology department's learning standards seeks to develop the whole person where the individual is greater than the sum of his or her independent educational experiences, a person who will understand the world within and the world without.

C. Describe how mission and vision align with and contribute to the College's Mission and Vision

The Cosmetology Department has aligned its mission to be synonymous with Barstow Community College committed to providing students, community, and military population with the highest quality educational tools to achieve their personal goals, occupational aims, and professional growth. The Cosmetology promote leadership, and career opportunities.

Upon completion of the State Board mandate hours, students may apply for licensing, but can pursue additional courses to complete educational goals; a Certificate of Achievement and/or Associate of Science, which allows them to strive in a changing global society. The Cosmetology program is committed to creating an exceptional teaching and learning environment that cultivates student success, embraces diversity, and prepares students for the 21st century workforce.

2. Program Description and Overview

Assume the reader does not know anything about the Program. Describe the Program, including—but not limited to—the following:

A. Organization, including staffing and structure

The Cosmetology program introduces fundamentals of cosmetology practice. The concepts introduced include four core competencies, communication skills, critical-thinking, global awareness, professional role, standards of practice and performance in cosmetology. The cosmetology program goals are to serve the community as an affordable, learning-centered program committed to the development and delivery of innovative, successful learners prepared for the beauty industry.

There are three pathways to completion of the program: 1600 clock hours for licensing, Certificate of Achievement and Associate of Science degree.

| Courses | 1600 clock hours | Associate Degree | Certificate of Achievement | Units |
|--|---------------------|---------------------|----------------------------|-------|
| COSM 50A, 50B, 50C, 51A, 51B 51C, & 52 | V | Degree | Achievement | 42 |
| Natural Science | | ٧ | | 3 |
| Social and Behavioral Science | | ٧ | | 3 |
| Humanities | | ٧ | | 3 |
| Activity | | ٧ | | 2-4 |
| American Institutions | | ٧ | | 3 |
| Communication | | ٧ | | 3 |
| Computer Literacy | | V | V | 1 |
| English | | V | V | 3 |
| Mathematics | | ٧ | V | 3-4 |
| Orientation/Administration | | √ | V | 3 |
| 1600 Clock hours for State licensing | 42 | | | 42 |
| Certificate of Achievement | 42 | | 12 | 54 |
| Associate of Science | 42 | 27 | | 69 |

Employed are two full-time cosmetology faculty that provide professional experience in current cosmetology practices, and incorporates technology in the instruction of Cosmetology. In all seven cosmetology courses ranging from Beginning, Intermediate, and Advanced courses, Learners develop theoretical and practical competencies that prepare them with employable skills, learners develop theoretical and practical competencies that prepare them with employable skills. Leaner's ages range from 18 to 60 coupled with diverse backgrounds and experiences, these elements will develop communities of learning and contributions to the field of cosmetology.

B. Who do you service (including demographics)?

The college serves the communities of Barstow, Lenwood, Newberry springs, Daggett, Yermo, Hinkley, Ludlow, Victorville Hesperia, Apple valley, Phelan, Adelanto, and Big Bear. The college also provides on-site programs to military personnel at the U.S. Army National Training Center, Ft. Irwin and to distance education students through its large online program.

- The population in the immediate Barstow area is estimated to change from 30,563 to 31,237 resulting in a growth of 2.2 percent between the years 2014 to 2019.
- Over the same five-year period, the population in the United States is estimated to grow by only 6 percent

| 2016 Population | 5-Mile Radius | 15-Mile Radius` | 20Mile Radius |
|---------------------|---------------|-----------------|---------------|
| Total Population | 30.563 | 35.987 | 38,153 |
| Workforce (Ages 25- | 48.32% | 48.74% | 48.84% |
| 64) | | | |
| Civilian Employed | 49% | 46.04% | 43.97% |
| (16+) | | | |
| Median Age | 32.6 | 33.2 | 33.9 |

2016 Education attainment

| Total | Percent |
|---|---------|
| Less than 9 th Grade | 7% |
| 9 th -12 th Grade, No Diploma | 13% |
| High School Graduate | 33% |
| Some College, No Degree | 27% |
| Associate's Degree | 9% |
| Bachelor's Degree | 6 % |
| Master's/Prof/Doctorate Degree | 4% |

Retrieved 9/30/2017 from: http://www.barstowca.org/city-hall-city-departments-community-development/economic-development-demographics-population

C. What kind of services does your unit provide?

Barstow Community College Cosmetology department has been providing client services on campus since 2007, when it relocated from an offsite facility. The department delivers an important twofold function: Giving students an opportunity for advanced training; and bringing students, faculty, and community members to the department, which allows students to demonstrate their expertise.

The community learns about the college, and can receive a myriad of services performed by aspiring cosmetologist, at an affordable price. Intermediate and Advanced level students who are nearing completion of course work get an opportunity to be exposed to real-life salon activity. Experiential learning prepares students for state licensing and the workforce.

D. How do you provide them?

According Barbering Cosmetology Regulations article 950.12.

Working on paying Patrons: students enrolled in a comitology program cannot work on patrons until he or she has completed training in the service being provided.

Client services are performed by intermediate and advanced level cosmetology students, these students have been train and completed their coursework with proficiency, which enables them

to practice on the consumer. These students are nearing completion of course work get an opportunity to be exposed to the salon occupation.

E. Does the program have a degree or certificate?

List any new courses or program changes since the last program review. Be sure to include any newly appropriety prerequisites or corequisites.

Total number of courses in program (break down by discipline if appropriate and helpful

Course - Number & Title

COSM 50A BEGINNING COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, professional bacteriology, hairstyling and fundamentals of various salon industry techniques.

COSM 50B BEGINNING COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, haircutting, draping, shampooing, thermal styling, and hair augmentation.

COSM 50C BEGINNING COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, chemical wa curl-reforming, chemical relaxing, hair-coloring, and highlighting.

COSM 51A INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, manicuring, pedicuring, nail wraps, tips, and acrylic enhancements.

COSM 51B INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, basic facial, makeup, eyelash application, and massage movements.

COSM 51C INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory of salon management, soft skills, ethics, business laws and principles, interviewing, and preparing for the workplace.

COSM 52 ADVANCE COSMETOLOGY

This course reviews the Board of Cosmetology Performance Criteria and rules & regulations. This course encompass of the theoretical and practical competencies that are required to successfully pass licensing for the Board of Cosmetology.

1. Prerequisites - 90%

2. Co-requisites - 0%

3. Advisory- Applicable

The total units for completion of program is 42 units, Certificate of Achieve (12) and/or Associate Degree (27) are attainable with additional courses

| Courses | 1600 Clock hours | Associate Degree | Certificate of | Units |
|------------------------|------------------|------------------|----------------|-------|
| | | | Achievement | |
| Cosmetology Program | $\sqrt{}$ | | | 42 |
| Natural Scien4ce | | $\sqrt{}$ | | 3 |
| Social and Beha3vioral | | √ | | 3 |
| Science | | | | |
| Humanit3ies | | $\sqrt{}$ | | 3 |
| Activity2- | | $\sqrt{}$ | | 2-4 |
| American Institutions | | V | | 3 |
| Communica3tion | | | | |

| Computer Lit1eracy | | $\sqrt{}$ | $\sqrt{}$ | 3 | |
|----------------------------|----|-----------|-----------|-----|--|
| English | | $\sqrt{}$ | $\sqrt{}$ | 1 | |
| Mathematics | | $\sqrt{}$ | V | 3-4 | |
| Orientation/Administration | | $\sqrt{}$ | $\sqrt{}$ | 3 | |
| Cosmetology Requirements | | | | | |
| 1600 Clock hours for State | 42 | | | 42 | |
| Licensing | | | | | |
| Associate Degree | 42 | 27 | | 69 | |
| Certificate of Achievement | 42 | | | 54 | |

3. Program Data

A. PERFORMANCE DATA

Discuss the program's performance on the specific data items listed below:

1) Full-time/Part-Time Faculty Ratio

There are two full time faculty assigned to the program. The data below specifies the completion, success/retention, WSCH/FTEF and fill rate. There are no online courses given presently, all courses are traditional. A drop in enrollment has led to reduction in staffing. In order to increase enrollment and student retention each semester, a two-year plan has been established. Therefore, offering Beginning Cosmetology 50 A once a semester will elevate student enrollment and not saturate the program with low class enrollment. The two-year plan has had a positive impact on enrollment, classroom sizes have enrolled courses, thus, greater enrollment each sequence of the program.

| TRADITIONAL |
|-------------|
|-------------|

ONLINE Course Title

| RN | Course Title |
|--|--|
| 0529 | COSM 50A |
| 0614 | COSM 50A |
| 1010 | COSM 50A |
| 0528 | COSM 50B |
| 0616 | COSM 50B |
| 1009 | COSM 50B |
| 0527 | COSM 50C |
| 0617 | COSM 50C |
| 1012 | COSM 50C |
| 0530 | COSM 51A |
| 0615 | COSM 51A |
| 1011 | COSM 51A |
| 0692 | COSM 51B |
| 0621 | COSM 51B |
| 1008 | COSM51B |
| 0526 | COSM 51C |
| 0619 | COSM 51C |
| 1014 | COSM 51C |
| 0525 | COSM 52 |
| 0620 | COSM 52 |
| 0617 1012 0530 0615 1011 0692 0621 1008 0526 0619 1014 0525 | COSM 50C COSM 50C COSM 51A COSM 51A COSM 51A COSM 51B COSM 51B COSM 51B COSM 51C COSM 51C COSM 51C |

COSM 52

41013

Not applicable

2) Course Completion Rate

| Course Title | NOT APPLICAL |
|--------------|--------------|
| COSM 50A | |
| | |

3) Course Success/Retention Rate

| 40529 | COSM 50A |
|-------|----------|
| 20614 | COSM 50A |
| 40528 | COSM 50B |
| 20616 | COSM 50B |
| 40527 | COSM 50C |
| 20617 | COSM 50C |
| 41012 | COSM 50C |
| 40530 | COSM 51A |
| 20615 | COSM 51A |
| 41011 | COSM 51A |
| 40692 | COSM 51B |
| 20621 | COSM 51B |
| 41008 | COSM51B |
| 40526 | COSM 51C |
| 20619 | COSM 51C |
| 41014 | COSM 51C |

BLE

| 0525 COSM 52 0620 COSM 52 1013 COSM 52 | | |
|--|--|--|
| | | |

4) WSCH/FTEF Ratio

| | CRN | Course Title |
|------------|---|--|
| Full-time: | 40529 20614 41010 40528 20616 41009 40527 20617 41012 40530 20615 41011 40692 20621 41008 40526 20619 41014 40525 20620 41013 | COSM 50A COSM 50A COSM 50A COSM 50B COSM 50B COSM 50B COSM 50C COSM 50C COSM 50C COSM 51A COSM 51A COSM 51B COSM 51B COSM 51B COSM 51C COSM 51C COSM 51C COSM 52 COSM 52 COSM 52 |

NOT APPLICABLE

NOT APPLICABLE

Part-time:

41009 COSM 50B

41010

48.33%

COSM 50A

NOT APPLICABLE

5) Fill Rate

Reflect on the data above:

This data above is a collection of entries prepared by the Research Department for the Program Review. The data does not convey the same information submitted to the SLOAC coordinator, it is not synonymous with the reported data. The data collected is summarized in the course-level outcomes and assessments section below #3

B. PROGRESS ON PROGRAM LEVEL OUTCOMES (PLOS) AND STUDENT LEARNING OUTCOMES (SLOS)

1) List your Program Level Outcomes (PLOs).

Upon completion of the Cosmetology Program, the student will be able to do the following:

- 1. Demonstrate proficiency in State Board regulation in sanitation and safety; perform appropriate cosmetology procedures with emphasis in all aspects of hair, skin, and nails.
- 2. Demonstrate logic and critical thinking when presented with difficult situations such as color correction, customer service, handling difficult clients and/or contraindications.
- 3. Demonstrate a commitment to their education and understanding the value of advancement of education: students will assess by participation level.
- 4. Enter the job market with clear knowledge of current trends, standard and technology.

2) Summarize the progress you have made on Program Level Outcomes.

PLO#1 – The cosmetology faculty have focused on the organization and development of an effective cosmetology program. The outcomes have been reported by the Board of Barbering and Cosmetology pass and fail rates results by schools on the http;//www.barbercosmo.ca.gov/schools/schls rslts.shtml. The cosmetology program has an 92%

PLO#2-Within the Barstow community competent licensed cosmetologist are gainfully employed demonstrating critical thinking, keen customer service skills, and diplomacy with the consumer.

PLO#3-The cosmetology department has acknowledged and recorded the program learning out comes within the framework of the program review for the certificate and degree levels. We have completed four cycles of the assessment process for Program Level Outcomes. All cosmetology courses have identified their Student Learning Outcomes along with assessment methods.

PLO#4-The desired outcomes for the cosmetology program are licensed cosmetology professionals and establishing a learning environment that encourages advancing educational goals to pursue certificates and degrees, which is critical to meet the challenges of the 21st century workforce.

3) Summarize the progress made on course-level outcomes and assessments; use specific data, if possible.

The Barstow Community College SLOAC group developed a process to report course-level student learning outcomes assessment information. Upon completion of each course the submission of results is summarize and reported to give an overview of measuring student success and retention in the course.

Beginning Cosmetology 50A

- 1. Perform the Board of Barbering and Cosmetology approved customer safety and general disinfection/sanitation procedures in the workplace.
- 2. Practice effective communication skills, professional appearance, and proper grooming
- 3. Perform basic manipulative skills in the subject of hairstyling and shaping.

| CRN | YEAR | Student Success rate | Student Retention rate | SLOs |
|-------|------|----------------------|------------------------|------|
| 40529 | 2016 | | | |
| 20614 | 2017 | | | |

Beginning Cosmetology 50B

- 1. Student will demonstrate sufficient proficiency of cosmetology technical operations, manipulative and fundamental skills of haircutting to pass the State of California cosmetology licensing examination
- 2. Student will demonstrate sufficient knowledge and competency in understanding hair analysis, hair structure, hair texture, proper shampooing, and different types of hair loss and causes.
- 3. Student will be able to communicate factors relevant in a client consultation.

| CRN | YEAR | Student Success Rate | Student Retention Rate | SLOs |
|-------|------|-------------------------|---------------------------|------|
| 40528 | 2016 | | | |
| 20616 | 2017 | | | |

Beginning Cosmetology 50C

- 1. Student will demonstrate sufficient knowledge and competency in Chemical Services, Chemistry of products and selection of products to pass the State of California cosmetology licensing examination.
- 2. Students will analyze and interpret hair coloring procedures according to the client's need. Students will demonstrate proficiency in hair color and procedure as outline from the Board of Barbering in Cosmetology Performance Criteria for licensing.
- 3. Students will successfully determine their client's hair coloring needs sing salon terminology, and communicating with diplomacy customer service skills.

| CRN | YEAR | Student Success Rate | Student retention Rate | SLOs |
|-------|------|-------------------------|---------------------------|------|
| 40527 | 2016 | | | |
| 20617 | 2017 | | | |

Intermediate Cosmetology 51A

- 1. Students will demonstrate the ability to render nail services in a safe environment, including identifying structure and composition of nail and growth cycle.
- 2. Students will demonstrate knowledge of a manicure table preparation, basic manicure, pedicure, hand arm, foot and leg massage displaying proficiency in the procedures as outline from the Board of Barbering and Cosmetology Performance Criteria for licensing.

3. Students will illustrate and understanding and competency in acrylic (Methacrylate) nail application.

| CRN | YEAR | Student Success Rate | Student retention Rate | SLO s |
|-------|------|-------------------------|---------------------------|--------------|
| 40530 | 2016 | | | |
| 20615 | 2017 | | | |

Intermediate Cosmetology 51B

- 1.Students will identify the structure, composition of skin, and function of skin. The student will demonstrate the ability to provide skin care services in a safe environment and take measures to use universal precautions to prevent the spread of disease.
- 2. Students will identify various types of hair removal methods, cosmetics uses, products for facials, massage manipulations and their effects; define and demonstrate skin care terminology/procedures.
- 3. Students will orally explain the components involved in client consultation.

| CRN | YEAR | Student Success Rate | Student Retention Rate | SLOs |
|-------|------|-------------------------|---------------------------|------|
| 40692 | 2016 | | | |
| 20621 | 2017 | | | |

Intermediate Cosmetology 51C

- 1. Upon successful completion of this course students will have achieved sufficient proficiency of cosmetology operations to pass the board of barbering and cosmetology licensing state examination.
- 2. Students will dramatize interviewing techniques to complete an effective interview in preparing for employment, resume development, and demonstrate an understanding of the necessary skills needed for professional development in the workforce.
- 3. Students will be able to communicate how to build and expand the client base.

| CRN | YEAR | Student Success Rate | Student Retention Rate | SLOs |
|-------|------|-------------------------|---------------------------|------|
| 40526 | 2016 | | | |
| 20619 | 2017 | | | |

Advanced Cosmetology 52

- 1. Upon successful completion of this course students will have achieved sufficient proficiency of cosmology operations to pass the board of barbering and cosmetology licensing state examination.
- 2. Upon completion of this course student will have knowledge of cosmetology theoretical principles, rules & regulations, and Performance Criteria to pass a Board of Barbering and Cosmetology licensing state examination.
- 3. Upon completion of this course students will have learned theory, manipulative and analytical skills to obtain receipt of licensure, thus, employment in entry-level positions in cosmetology or a related career field.

| | | Student Success Rate | Student Retention Rate | SLOs |
|---------|------|-------------------------|---------------------------|------|
| 10525 2 | 2016 | | | |
| 20620 2 | 2017 | | | |

4) Describe any program, course, and/or instructional changes made by your program as a result of the outcomes assessment process.

The Board of Barbering and Cosmetology began administering the National-Interstate Council of State boards of Cosmetology Inc., (NIC) practical examination in October 2015. With these new changes, new rubrics reflect the new requirements. Instructors use techniques moving students in the direction of embracing positive learning outcomes and shared learning goals. All instructors

comply with the same method of assessment instruments, therefore, uniformity exists without confusing the learner. The presence of varying degree of practicum in cosmetology performance assessments have proven to be successful and illustrate are replication of the Cosmetology State Board examinations

- 5) Reflecting on the responses for #2 and #3 above, what will you implement for the next assessment cycle?

 Achievement assessment at the end of instruction is for certifying mastery of cosmetology practical application will continue to be part of the assessment cycle. Assessment outcomes are tools for increasing student retention because the likelihood for students for students to remain in the course is greater if the instructor provides reinforce practice in the skills that need to be develop. When students reflect of learned skills, it promotes the process of transformative learning, and targets learned skills along with self-confidence.
- C. SUPPORTING ASSESSMENT DATA (See Handbook for additional information)
- 1) Provide a list of any additional measures that you have chosen to gauge your program's effectiveness

The cosmetology program has seven courses aligned with the Board of Barbering and Cosmetology Performance Criteria and the National Cosmetology Practical Examination. These courses are also included in the degree pathways for Certificate of Achievement and Associate of Science degree. A large population of cosmetology learners completes their required 1600 clock hours mandated for licensing. Recorded by the California Board of Cosmetology examination results, seventy percent of Barstow's graduates of the Cosmetology program have acquired licensing since 2007. Cosmetology learners engage in specific assignments design to prepare them for the workforce; students must complete resumes and cover letters. Career-portfolios support their knowledge in the cosmetology field.

Degree attainment is not the only definitive measure of student success. In Career and Technical Education, there are other indicators of student success and institutional effectiveness. Adult learners enroll in the cosmetology program for certification, so that they may rapidly integrate into the workforce. Completing the 1600 clock hour's certification allows adult learners to become eligible for licensing for the State of California and gain speedy employment. Therefore, two-year institutions have a range of goals that allow adult learners to acquire associate degrees. Transfer to four-year universities, obtain or upgrade job-related skills, complete certificate programs and change careers.

The cosmetology Club Facebook provides a means of networking with program graduates; therefore, communicates job placements and openings in the beauty industry for the Barstow graduates. This social network is used as an exchange to keep in contact with former graduates' work placement, career and educational progress.

| 1a) If this is a CTE program ending with a certificate or degree, include data on employment opportunities, | |
|--|------|
| compliance with advisory recommendations, and fiscal viability of program. (Include labor market and deminformation using resources in CTE and the PR Handbook.) | ıana |
| | |

2) Summarize the results of the measures listed in #1 above:

After completion of the master content of cosmetology, the performance of the cosmetology learners is reflected through state licensing certification. The academic years listed below are the number of learners who successful pass the Board of Barbering and Cosmetology licensing

| Jan – Dec 2016 / 2017 | | | | | |
|-----------------------|-----------|------|-----------------|--------------|--|
| Enrolled | Completed | Pass | Completion rate | Success rate | |
| 204 | 188 | 177 | 92.16% | 86.76% | |

3) What did you learn from your evaluation of these measures, and what improvements have you implemented, or do you plan*to implement, as a result of your analysis of these measures? (*List any resources required for planned implementation in #10: Resources.)

Student practical operations and assessments are a key element in measuring cosmetology competencies because it provides the opportunity to observe learners' skills and validates what the student is learning in their coursework. Assessing skills and knowledge of course content by the application of formative and summative processes is vital.

The overall objective for the cosmetology educator is to incorporate teaching strategies that promotes successful student learning outcomes. The general program goal is to format a learning environment the encourages student-centered classrooms. When students are introduced a learning activity, it is the expectation facilitator for the student to skillfully master the competencies mandated for the profession.

Continuity reduces student anxiety; it is important that instructors are synonymous with coursework expectations and provide concrete foundation for students. Using rubrics and assignments for the courses within the framework of the designated textbook standardizes the delivery of course content for all faculty teaching the coursework.

D. TWO YEAR SCHEDULING PLAN

1) What is the program's Two-Year Scheduling Plan?

| We have developed a two-year cycle for cosmetology c | ourses |
|--|---------------------|
| Fall (Odd Years) Sp | ring (Even Years) |
| Traditional delivery T | raditional delivery |
| COSM 50 A | COSM 50 A |
| COSM 50 B | COSM 50 B |
| COSM 50 C | COSM 50 C |
| COSM 51 A | COSM 51 A |
| COSM 51 B | COSM 51 B |
| COSM 51 C | COSM 51 C |
| COSM 52 | COSM 52 |
| | |
| | |
| Fall (even Years) Sp | oring (Odd) |
| Traditional delivery T | raditional delivery |
| COSM 50 A | COSM 50 A |
| COSM 50 B | COSM 50 B |

COSM 50 C

COSM 51 A

COSM 50 C

COSM 51 A

COSM 51 B COSM 51 B COSM 51 C COSM 51 C COSM 52 COSM 52

All of the Program Level Outcomes / Student Learning Outcomes are linked to the CORE competencies of the college: Communication, Critical Thinking, Personal Development, and Global Awareness.

- 2) What changes, if any, have been made since the last Program Review?
- 3) How effective has the Two-Year Scheduling Plan been in meeting student needs and educational goals? If this is a degree or certificate pathway, can students complete in two years?

The Two-Year Scheduling Plan has been a road map for instructors to collaboratively practice team-teaching. Faculty development, and a valuable assessment instruments that encourage learners progress from novice to mastery of cosmetology skills needed to successfully pass the licensing examination. Research national and internationally found that technical graduates are lacking employability skills. As employability skills are crucial in outcome-based education, the main goal of the cosmetology program is to develop an employability skill assessment tool to help produce competent graduates in employability skills needed by the industry.

4) Reflecting on the responses above, what are the goals for the next program review cycle?

The Cosmetology program is performance-oriented, based on a theoretical and practical application of instruction. Students must complete 1600 clock hours along with all required academic courses and laboratory operations. Focusing on the cosmetology student's ability to perform specific job-related assignments has been central, but needed attention in advancing educational levels should be considered. Instruction of the course of study is based on realistic salon situations and work problems. Promoting a substantive goal to achieve higher levels of education surpassing the completion of the 1600 clock hours is vital

4. Curriculum

A. List any <u>new</u> courses or program changes since the last program review. Be sure to include if any new courses have approved prerequisites or corequisites.

Total number of courses in program

Course-Number & Title

COSM 50A BEGINNING COSMTOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, professional image, bacteriology, hairstyling and fundaments of various salon industry techniques.

COSM 50B BEGINNING COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, haircutting, draping, shampooing, Thermal styling, and hair augmentation.

COSM 50C BEGINNING COSMTOLOGY

Introductory course pertaining to theory and practical application of rules and regulations. Sanitation, Chemical waving, curl-reforming, chemical relaxing, hair coloring, and highlighting.

COSM 51A INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, manicuring pedicuring, nail wraps, tips, and acrylic enhancements.

COSM 51B INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, basic facial, makeup, eyelash application, and massage movements.

COSM 51 c intermediate cosmetology

Introductory course pertaining to theory of salon management, soft skills, ethics, business laws and principles, interviewing, and preparing for the workplace.

COSM 52 advance cosmetology

This course reviews the Board of Cosmetology Performance Criteria and rules & regulations. This course encompasses all of theoretical and practical competencies that are required to successfully pass licensing for the Board of Cosmetology

- 1. Prerequisites 90%
- 2. Co-requisites 0%
- 3 Advisory Applicable

| | 5. Advisory – Applicable |
|----|---|
| В. | Verify currency of curriculum: Other than above, what changes have been made in the curriculum since the last full program review? (<i>Updates, delivery mode changes, archives, deletions, revisions, etc.</i>) |
| | |
| 1) | CURRICULUM CURRENCY: Verify that all Transfer Level Courses are current and aligned for transfer. (May require reviewing ASSIST or meeting with Articulation Officer.) |
| | |
| 2) | CURRICULUM DEVELOPMENT: Verify that all textbooks on Course Outlines of Record (COR) are up to date. Normally, textbook editions should be within five years for articulation. (Contact Articulation Officer for additional information.) |

C. List any courses not in full compliance with appropriate guidelines, including ASSIST, C-ID, Curriculum Committee, prerequisite validation, etc. (NOTE: Any courses that have not been updated in the past six years may not be in compliance. See Curriculum Manual or Articulation Officer for additional information, if necessary.)

Due to the Chancellor's Office new requirement for Methods of Instruction, none of our courses are in full compliance. We recently reviewed SLOs objectives, and pre-requisites for the courses. Methods of instruction will be submitted for all courses to curriculum. We should be in full compliance by

fall 2013.

D. Curriculum Development: What is the plan for maintaining the currency and viability of your curriculum (including all modes of delivery)?

We are keeping the current curriculum the same. We are working on incorporating a barbering curriculum. We are getting it on the agenda for November 3, 2017 or December 1, 2017 to be available by Fall 2018. We would like to start classes Spring 2019.

5. Internal Factors (see Handbook for additional information)

A. Strengths: Current aspects of the program or department that serve it and its future well. These aspects include what it does well, what it's known for, what it takes pride in, and so forth. Strengths represent competencies or characteristics that the department or program may wish to enhance or preserve actively, even aggressively.

The program review evaluation committee conducted by Joann Garcia and Kyri Freeman revealed the following strengths from our program review:

- Comprehensive evaluation of strengths
- Comprehensive evaluation of weaknesses
- Extensive evaluation of progress since last evaluation Scored:4

The program has revamped the beginning enrollment to only occur once in the Fall and Spring, which allows greater enrolment numbers. The program recognizes to retain student enrollment it must address changing expectations associated with the quality of the learning experience. The program continues to engage in the traditional approach of learning, because experiential learning in the cosmetology trade is essential to prepare the cosmetology learners for the 21st century work environment. The cosmetology department is proactive in teaching with current industry trends and standards as the measurement for student success.

The reputation of the program has been noted in the college's Career Focus periodical, which reaches the high desert residents giving them information about the education and services offered at their community college The cosmetology program continues to adapt to the ongoing changes of the State board of Barbering and Cosmetology, to ensure student success. Representation of student success is incorporating former students as guest speakers who are currently working in the industry, contributes to the enrichment of the curriculum. Students have an opportunity to engage with former students and share their educational experience.

The data collected from the Board of Barbering and Cosmetology examination results by schools reflect from January 2016 through June 2017 show 56 candidates successfully passing the written and practical examinations obtaining their licensing.

B. Weaknesses: The program or department's *internal* vulnerabilities. These are areas that, if not addressed, could become liabilities, or could contribute to an erosion of the department's capacities and future growth. They represent areas where the organization needs to improve if it is to be successful for the long term.

Barstow Community College needs to develop a marketing strategy to showcase the various programs offered at the college. The college is participating in direct-marketing by sending periodicals Career Focus to advertise the college's program, but development of additional strategies are necessary. Often, customers arrive at the program for services and state, "I didn't know there is a cosmetology program here". The program can improve the dialogue between the high desert communities to inform them of the various programs offered at the institution.

DATE 10-5-2017

Annual Update

6. External Factors (see Handbook for additional information)

A. Opportunities: Current trends and events occurring **outside** the department that, if taken advantage of, are likely to have a positive effect on its long-term success. Examples may include: realistic training opportunities; industry trends; revenue-generation opportunities; development of new tools or technology to help manage workload.

Hairdressers, Hairstylists, and Cosmetologists (SOC Code: 39-5012) in California

Provide beauty services, such as shampooing, cutting, coloring, and styling hair, and massaging and treating scalp. May also apply makeup, dress wigs, perform hair removal, and provide nail and skin care services.

Employers are usually looking for candidates with Post-secondary vocational training.

Occupational Wages

| Area | Year | Period | Hourly Mean | Hourly by Percentile |
|------------|------|----------|-------------|--|
| | | | | 25 th Median 75 th |
| California | 2015 | 1st Qtr. | \$13.58 | \$9.26 \$11.00 \$15.09 |

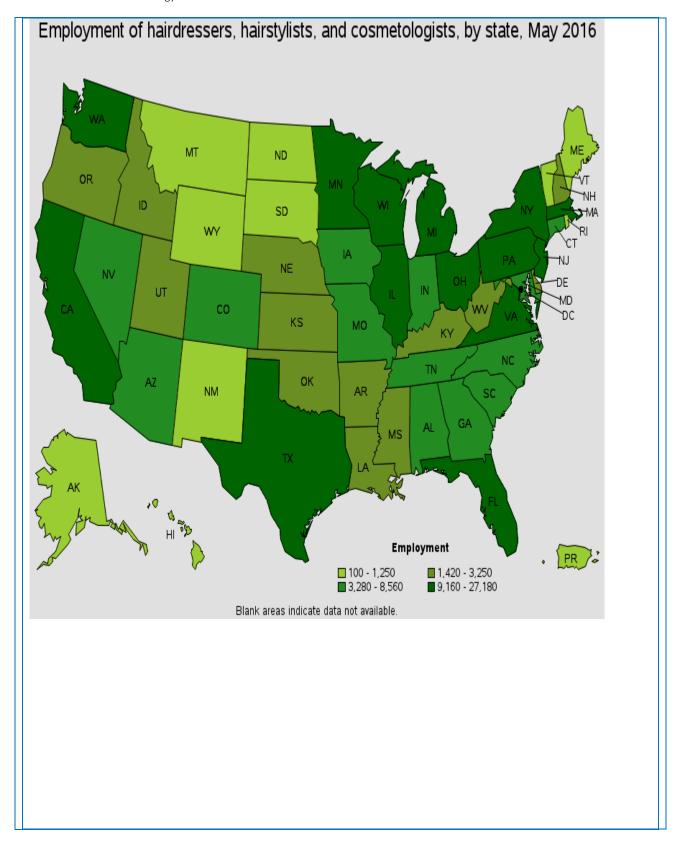
View Wages for all Areas About Wages

Occupational Projections of Employment (also called "Outlook" or "Demand"

| Area | Estimated Year-Projected Year | Employment Employment Change Estimated Projected Number Percent | | U | Annual Average Openings |
|------------|-------------------------------|--|------------|------|-------------------------|
| California | 2012-2022 | 40,400 48 | ,500 8,100 | 20.0 | 1,750 |

The median salary for a cosmetologist is around \$10.82 per hour. The Years of experience that you have and the number of clients that you have are two of the key factors that determine your annual salary. Plus, cosmetologists are open to making tips.

| F | PROGRAM REVIEW: Cosmetology AS and Certificate |
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| l | |
| l | |
| l | The Cosmetology Department will continue to work to ensure student success in passing the State Board |
| l | examination by providing a learner-centered environment. The faculty will continue to mentor, instruct, |
| l | lead and guide students in their new professions. The curriculum for the cosmetology is designed to meet |
| l | and exceed minimum California State Board of Cosmetology standards. |
| | Job Market – The Cosmetology Advisory committee members consist of salon owners, cosmetology instructors, former graduates, beauty consultants, beauty school administrator, and director of vocational |
| | programs. The members have diverse ranges of professional knowledge, expertise, which assists in |
| | forecasting future trends in the beauty field. The currency of the curriculum prepares students for |
| l | licensing with the California State Board of Barbering and Cosmetology. |
| l | Total employment is expected to increase by 14 percent from 2010 to 2020; changes in consumer |
| l | demand, improvements in technology, and many other factors will contribute to the continual changing |
| | employment structure of the U.S. economy. Service-providing industries are anticipated to generate |
| ı | nearly 18 million new wage and salary job. |



| PR | COGRAM REVIEW: Cosmetology AS and Certificate |
|----|--|
| | |
| | B. Threats: Current trends and events occurring <i>outside</i> the department or program that could jeopardize its success represent threats. Examples may include: state, regional, or institutional economic/budget climate; loss of support services; seasonal fluctuations in workload. |
| | Retention-High enrollment in the beginning course COSM 50A, and as students pass through sequence courses the enrollment commences to decline to due external factors such as childcare, illness, employment, and relocation. Lack of community Awareness-Community members have associated Bridges Beauty School located on Main Street to be affiliated with Barstow Community Cosmetology Program. Often clients arrive for services and mention that they didn't know the cosmetology program exists on campus. A marketing strategy needs to be developed allowing greater visibility of the program and services. Military Students-Often military spouses have to relocate when their spouse receives new orders for a new duty station, disrupting enrollee's program. |
| В. | Threats: Current trends and events occurring outside the department or program that could jeopardize its success represent potential threats. Examples may include: state, regional, or institutional economic/budget climate; loss of support services; seasonal fluctuations in workload. |
| 7 | . Continuing Education/Professional Development |
| | What continuing education and/or professional development activities have program/unit members |

attended during the current cycle?

Barstow Community College instructors continue to actively participate in outreach activities involving senior centers and homeless shelters. In addition, participation in college career events in high schools, on campus and off campus has contributed to increased enrollment in the cosmetology program. Instructors attend many trade shows and technical workshops to keep still current.

The Career and Technical Education department has designated numerous Saturday of specific months commencing the Fall 2016 semester, as training for professional development for full-time and adjunct faculty. These activities consist of engaging in staff in the college vision, values, goals, specific policies and procedures, which compromises the overall guidelines and direction for Barstow Community College. In addition, the college has selected the first Tuesday of each month as All-College meetings designed for staff collaboration to raise student achievement, promote the college and enhance student readiness. All-College meetings encourage current and future directions in curriculum, instructional methodology. Technology, student services, and professional growth.

All-Division and Best Practice meetings are scheduled monthly from August 2017- May 2018. The meetings are designed to collectively disseminate and communicate the mission and master plan of the college through collaboration of faculty and administration. Stimulating useful ideas to improve the Institutional Effectiveness, creating a sense of oneness, motivating each other and reinforcing the goal of the organization.

Cosmetology faculty participate in committees ranging from:

- Student Success Committee
- President's Shared Governance
- Curriculum Committee
- Safety Committee
- Academic Senate
- SLO Committee
- Program Review Committee

B. How did this benefit your department and the College?

The most recent Program Review update for the Cosmetology Program was submitted in October 2015 Goal 1: Provide learning programs and an environment the ensure student success of Objectives

- 1.1 The cosmetology Program continues to expand and/or revise the curriculum to meet the dynamic needs of students and community. Trends in the field of cosmetology are constantly reviewed and curriculum is updated and revised as changes occur. Student Learning Outcomes are underscored through practicum application to ensure competencies meet the mandates of the State licensing agency.
- 1.2 The Cosmetology Department at Barstow continues to build a reputable score card for students to successfully passing the California Board of Barbering and Cosmetology licensing examination. The passing rate for Barstow's Cosmetology Program students are over 86% from October 2016 to the present.
- Goal 2: Actively support and promote local economic gro2wth and community development objectives
 - 2.1 Faculty remains committed to the educational and training needs of the community. The Fall 2016 issue of Career Focus, Barstow College's publication summarizes the various programs offered at the College's publication summarizes the various programs offed at the College. Cosmetology Faculty participate in community outreach to recruit at High School and middle school for prospective students.
 - 2.2 Through the expertise of talented faulty, students maintain currency in course curriculum and Beauty trends.
 - 2.3 The cosmetology Department is committed to providing quality education for all students regardless of level of academic preparation, socio-economic status, cultural, religious, or ethnic background, or disability.

Goal 3: Promote CTE programs that meet educational and training needs of local employer's objectives

- a. Actively support an Advisory Board Committee with members consisting of salon owners, former Graduates, full and part time faculty with diverse range of industry skills.
- b. Continue to encourage and promote professional knowledge, and expertise to keep the program in tune with the needs of employers in the beauty industry. An element of the Cosmetology Program is to teach students how to think effectively. As the student completes the master content of the program, the student learns analyzing, critical thinking communication and synthesizing.
- c. Determine the effectiveness of CTE education and training provided. A cosmetology education will provide students with knowledge and skills that will enable them to earn a lucrative earning and contribute to society's production.
- d. Provide career exploration opportunities to college and high school students.

C. What are the plans for continuing education and/or professional development in the upcoming cycle?

The Career and Technical department will continue their workshops in 2016-2017 the first Saturday of the month in September 2017- May 2018; as training for professional development for full-time and adjunct. The All-College Division and best Practice meetings will continue from August 2017-May 2018 The cosmetology department to provide collaborative opportunities to enhance the goals of the department will continue to provide collaborative opportunities to enhance the goals of the department, and aspire learners to pursue their educational goals successfully.

Faculty will participate in selected conferences designated by the Dean of workforce and Development. Cosmetology faculty stay current on industry trends by membership of the professional Beauty Association, Association of cosmetology Salon Professionals, International Salon Spa Business network, and National Accrediting Commission of Career Arts & Sciences.

8. Prior Goals/Objectives

- Briefly summarize the progress your program has made in meeting the goals and objectives identified in the most recent Program Review or Annual Update. (Include measurements of progress or assessment methods.)
- If the program does not have prior goals and objectives, please explain.

The most recent Program Review update for the Cosmetology Program was submitted in October 2015 Goal 1: Provide learning programs and an environment the ensure student success of Objectives

- 1.3 The cosmetology Program continues to expand and/or revise the curriculum to meet the dynamic needs of students and community. Trends in the field of cosmetology are constantly reviewed and curriculum is updated and revised as changes occur. Student Learning Outcomes are underscored through practicum application to ensure competencies meet the mandates of the State licensing agency.
- 1.4 The Cosmetology Department at Barstow continues to build a reputable score card for students to successfully passing the California Board of Barbering and Cosmetology licensing examination. The passing rate for Barstow's Cosmetology Program students are over 86% from October 2016 to the present.
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 - 2.1 Faculty remains committed to the educational and training needs of the community. The Fall 2016 issue of Career Focus, Barstow College's publication summarizes the various programs offered at the College's publication summarizes the various programs offed at the College. Cosmetology Faculty participate in community outreach to recruit at High School and middle school for prospective students.
 - 2.2 Through the expertise of talented faulty, students maintain currency in course curriculum and Beauty trends.

2.3 The cosmetology Department is committed to providing quality education for all students regardless of level of academic preparation, socio-economic status, cultural, religious, or ethnic background, or disability.

Goal 3: Promote CTE programs that meet educational and training needs of local employer's objectives

- e. Actively support an Advisory Board Committee with members consisting of salon owners, former Graduates, full and part time faculty with diverse range of industry skills.
- f. Continue to encourage and promote professional knowledge, and expertise to keep the program in tune with the needs of employers in the beauty industry. An element of the Cosmetology Program is to teach students how to think effectively. As the student completes the master content of the program, the student learns analyzing, critical thinking communication and synthesizing.
- g. Determine the effectiveness of CTE education and training provided. A cosmetology education will provide students with knowledge and skills that will enable them to earn a lucrative earning and contribute to society's production.
- h. Provide career exploration opportunities to college and high school students.

| Row Labels | Count of SFRSTCR_PIDM |
|--------------------------------|-----------------------|
| Associate Degree | 1 |
| Certificate of CA HS Profic. | 1 |
| Enrolled Adult School | 1 |
| Foreign 2ndr Diploma/Cert Grad | 1 2 |
| GED/HS Cert Equiv/Completion | 6 |
| Not graduate/not enrolled HS | 6 |
| Received High School Diploma | 53 |
| Unknown | 1 |
| Recvd HS Diploma | 14 |
| Recvd HS Prof/Cert | 1 |
| Grand Total | 86 |

9. Goals/Objectives/Actions (ACTION PLAN)

- A. GOALS: Formulate Program Goals to maintain or enhance program strengths, or to address identified weaknesses.
- B. ALIGNMENT: Indicate how each Goal is aligned with the College's Strategic Priorities.
- C. OBJECTIVES: Define Objectives for reaching each Goal.
- **D. ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE:** Create a coherent set of specific steps (Actions/Tasks) that must be taken to achieve each Objective.
- E. OUTCOMES: State intended Outcomes and list appropriate measures and assessment methods for each Outcome.
- F. ADDITIONAL INFORMATION: This area provides for the additional communication of information necessary to further "close the loop" on the goal or action plan, as it relates to Institutional Planning. This may include references to other institutional documents, such as governing or compliance documents (i.e. Board Policy, Administrative Procedures, Title V), institutional planning documents (i.e. Strategic Plan, Educational Master Plan, Facilities Plan, Technology Plan), or Board, Presidential, Supervisory or Departmental recommendations or goals, etc. (See Handbook for additional examples.)

Complete the following table with your Program's ACTION PLAN, which must include a minimum of 3 goals:

| | | | | Action I | PLAN |
|----|--|---|---|--|---|
| | GOAL | ALIGNMENT WITH BCC STRATEGIC PRIORITIES | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT |
| #1 | Provide basic cosmetology knowledge and skills for students to successfully pass the California State Board of Barbering and Cosmetology | apply: STRATEGIC PRIORITY 1: Foster an innovative learning environment that | #1 Understand the importance of professionalism, critical thinking, and proficiency of skills in this divers beauty industry. | | Faculty are with students 27 hours per week, and dedicated to teaching the requirements for success in the industry. Cosmetology courses consists of assessment modules to reinforce relevancy of theoretical and practicum application. Industry business skills are harness by composition of cover letters, resumes, business plans, and career portfolios. These components engage all leaners to be prepared to integrate into a diverse workforce |
| | licensure examination to enter into the workforce or the courses. | PRIORITY 4: Cultivate and enhance local | #2 Increase faculty and student diversity | Barstow Community College will continue to embrace a diverse student body and workforce. | The Barstow College District is committed to equal opportunity in educational programs, employment and all access to institutional programs and activities. The Barstow College District, and each individual who represents the district, shall provide access to its services, classes, and programs without regard to age, race, religion, creed, color, national origin, ancestry, disability, gender, marital status, or sexual orientation. |
| | | parenersinps. | #3 Encourage partnerships with beauty industry professionals to enhance the program | Industry representatives are utilized as guest speakers, and students perform salon observations with faculty currently working in salons to Shadow | The Cosmetology program hosts an annual Advisory Committee meeting held in the Spring semester with beauty industry professionals to brain storm the industry needs. Members provide support to specific teaching areas to assist faculty in keeping the curriculum current with industry standards, technologies, and changes that are evolving within the beauty industry. The members have diverse experiences in the industry. |
| | Additional Information: | | | | |
| #2 | Support students in the completion of the Associate degree and Certificate of Achievement in Cosmetology in addition to | apply: Strategic Priority 2: Provide students a successful College learning | #1 Develop and market Certificate of Achievement and Associate Degree in Cosmetology | Encourage students to take general education requirements in additional courses can be taken after cosmetology course hours, online, and summer session. | Request counselor engagement to assist in preparation of Educational Plan for cosmetology students. The results can keep them on track with requirements to complete requirements for degrees or /certificates. |
| | obtaining required mandates for | experience. Strategic Priority | #2 Provide remediation for | Under-prepared students are | The outcome consists of Barstow Community College's Special programs and Services Department is dedicated to providing access and support services to students who are |

| | ACTION PLAN | | | | | |
|----|---|--|--|---|--|--|
| | GOAL | ALIGNMENT WITH BCC STRATEGIC PRIORITIES | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT | |
| | Cosmetology licensing. Keeping the curriculum current with industry standards, technologies, and changes that are evolving within the beauty industry. The members have | 3: Promote and support student engagement | under-prepared or learning disabled students to succeed in the cosmetology program. | encouraged to utilize instructor's office hours and tutorial services in the Learning Resource Center. Disabled students are referred to the appropriate department according to need. | educationally disadvantaged by social physical, or economic barriers. | |
| | diverse experiences in the industry. | | #3 Establish a multi- media library to support cosmetology curriculum. | The department wants current media such as DVD's, on-line cosmetology examinations, and books. | Faculty will communicate to Librarian in the Barstow College Resource Center the possibility of stocking an assorted selection of current cosmetology resources. | |
| | Additional Information: | | | | | |
| #3 | Continue with professional development with new Instructional technology for faculty. | apply: Strategi Priority 5: Attract, retain, and develop excellent | #1 Develop and participate in team building workshops to communicate collaboration among faculty. | Participate in Saturday workshops and engage in dialogue with faulty for feedback to enhance continuity and collaboration among faulty. | Cohesiveness of faculty transcends into the classroom that enhances positive learning. | |
| | | employees | #2 Utilize social networking media to enhance visibility of Cosmetology Program. | Recently the College webpage was update to reflect a greater professional page. The Cosmetology program needs to enhance its sight to enhance prospective employees and students. | The opportunity to promote our exceptional staff requires improvement of cosmetology site. When linked in, The Board of Barbering and Cosmetology is displayed. The Cosmetology Department needs to showcase its department. | |
| | | | #3 Develop a system to track employment of former graduates utilizing socialmedia | Technology services and support work to provide all of our campuses quality service for all of our technology needs. Presently the Dean of Workforce | The Cosmetology Club presently has a Facebook webpage that communicates with former graduates that are employed. There The Cosmetology Club presently has a Facebook webpage that communicates with former graduates that are employed. There needs to be a system in place that allow greater accuracy in tracking. | |

| ACTION PLAN | | | | | |
|----------------------------|--|-----------|--|------------------------------------|--|
| GOAL | ALIGNMENT WITH BCC STRATEGIC PRIORITIES | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT | |
| | | | Development is putting a system in place to accurately | | |
| Additional Information: | | | • | | |

10. Resources Required

List all significant resources needed to achieve the objectives shown in the table above, including personnel, training, technology, information, equipment, supplies, and space. Every request for additional resources must support at least one objective.

Also list any resources required to implement planned improvements noted in 3.C.3)

IMPORTANT: A **BUDGET ALLOCATION PROPOSAL** must be completed and submitted for **EACH** new resource requested.

| Goal # | Objective # | Resource Required | Estimated Cost | BAP Required? Yes or No | If No, indicate funding source |
|--------|----------------|-------------------|----------------|-------------------------------|--------------------------------|
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| Annual l | Update #1 | Academ | nic Year: | | |
|-------------|---|--|----------------|-------------------------------|------------------------------------|
| 1. Progre | ess on Program L | Level Outcomes (PLOs) and Stu | udent Learn | ing Outcomes (SL) | Os) |
| | | | #3B of full PF | • | , |
| A) List you | our Program Leve | el Outcomes: | | | |
| | | | | | |
| | · · · · · · · · · · · · · · · · · · · | - Desgrow | | (2) Q-1. | |
| B) Summa | arize the progres | ess you have made on Program | Level Outco | omes (PLOs): | |
| | | | | | |
| C) Summa | arize the progre | ess you have made on course le | evel outcom | es and assessmer | nts (SLOs): |
| - | | · | | | |
| | | | | | |
| - | ibe any program, mes assessment | , course, and/or instructional c process. | :hanges mac | de by your program | m as a result of the |
| | | <u> </u> | | | |
| | | | | | |
| E) Reflect | ting on the respo | onses for B) and C) above, wha | at will you ir | nplement for the | next assessment cycle? |
| | | | | | |
| | | | | | |
| 2. GC | DALS AND OB | BJECTIVES (Taken From #9- | | | |
| | GOAL | OBJECTIVE | | TASKS REQUIRED IEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT |
| #1 | | #1 | | | |
| | | #2 | | | |
| | | #3 | | | |
| Goal #1 | Annual Upd | late: (Assess progress made | toward go: | al attainment) | |
| - COU | Annaa. | atc. (133035 p. 00. 11. | towara. | il accammo, | |
| i | | | | | |

| | GOAL | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT |
|--|------|-----------|---|------------------------------------|
| #2 | | #1 | | |
| | | #2 | | |
| | | #3 | | |
| Goal #2 Annual Update: (Assess progress made toward goal attainment) | | | | |
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| | GOAL | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT |
|----|------|-----------|---|------------------------------------|
| #3 | | #1 | | |
| | | #2 | | |
| | | #3 | | |

| Goal #3 Annual Update: | (Assess progress made toward goal attainment) |
|------------------------|---|
|------------------------|---|

3. Resources Required

List all significant resources needed to achieve the objectives shown in your action plan, including personnel, training, technology, information, equipment, supplies, and space. Every request for additional resources must support at least one objective.

Also list any resources required to implement planned improvements noted in 3.C.3)

IMPORTANT: A **BUDGET ALLOCATION PROPOSAL** must be completed and submitted for **EACH** new resource requested.

| Goal # | Objective # | Resource Required | Estimated Cost | BAP Required? Yes or No | If No, indicate funding source |
|--------|----------------|-------------------|----------------|-------------------------------|--------------------------------|
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| Annual Update #2 Ac | | | | nic Year: | | | | |
|---------------------|---|--|-----------------------|---|------------------------------------|--|--|--|
| | | | | | | | | |
| 1 . P | Progress on Program Level Outcomes (PLOs) and Student Learning Outcomes (SLOs) (from #3B of full PR) | | | | | | | |
| A) Li | ist your Program Level | Outcome | s: | | | | | |
| B) S | B) Summarize the progress you have made on Program Level Outcomes (PLOs): | | | | | | | |
| C) S | C) Summarize the progress you have made on course level outcomes and assessments (SLOs): | | | | | | | |
| | escribe any program, utcomes assessment p | | d/or instructional o | changes made by your progra | ım as a result of the | | | |
| E) R | eflecting on the respo | nses for B) | and C) above, who | at will you implement for the | next assessment cycle? | | | |
| 2. | 2. GOALS AND OBJECTIVES (Taken From #9Action Planof FULL Program Review) | | | | | | | |
| | GOAL | | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT | | | |
| #1 | Provides basic cosmetology knowledge and skills for students to successfully pass the California State Board | of prof thinkin skills ii industr #2 increas | e faculty and student | Barstow Community College | | | | |
| | of Barbering and Cosmetology licensure examination to enter | diversi | ty | will continue to embrace a diverse student body and workforce | | | | |

the industry.

We utilize guest speakers from

#3 Encourage partnerships with

beauty industry professionals to enhance the program.

into the workforce.

Goal #1 Annual Update: (Assess progress made toward goal attainment)

| GOAL | | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT |
|------|---|--|--|------------------------------------|
| #2 | | #1 Develop and market Certificate of Achievement and Associate Degree in Cosmetology | Encourage students to take general education requirements in addition to program courses. Traditional courses can be taken after cosmetology course hours, online, and summer session | |
| | | #2 Provide remediation for under-prepared or learning disabled students to succeed in the cosmetology program. | Under-prepared students are encouraged to utilize instructor's office hours and tutorial services in the Learning Resource Center. Disabled students are referred to the appropriate department according to need. | |
| | 1 | #3 Utilize social networking media to enhance visibility of Cosmetology Program. | | |

Goal #2 Annual Update: (Assess progress made toward goal attainment)

| GOAL | | OBJECTIVE | ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE | OUTCOMES, MEASURES, and ASSESSMENT |
|------|--|---|---|--|
| #3 | | #1 Develop and participate in team building workshops to communicate collaboration among faculty. | Participate in Saturday workshops and engage in dialogue with faculty for feedback to enhance continuity and collaboration among faculty. | Cohesiveness of faculty transcends into the classroom that enhances positive learning. |
| | | #2 | Recently the College webpage was update to reflect a greater professional page. The Cosmetology program needs to enhance its sight to enhance prospective employees and students. | The opportunity to promote our exceptional staff requires improvement of cosmetology site. When linked in, The Board of Barbering and Cosmetology is displayed. The Cosmetology Department needs to showcase its department. |
| | | #3 Develop a system to track employment of former graduates utilizing social media. | | The Cosmetology Club presently has Facebook webpage that communicates with former graduates that are employed. There needs to be a system in place that allow greater accuracy in tracking. |

Goal #3 Annual Update: (Assess progress made toward goal attainment)

3. Resources Required

List all significant resources needed to achieve the objectives shown in your action plan, including personnel, training, technology, information, equipment, supplies, and space. Every request for additional resources must support at least one objective.

Also list any resources required to implement planned improvements noted in 3.C.3)

IMPORTANT: A **BUDGET ALLOCATION PROPOSAL** must be completed and submitted for **EACH** new resource requested.

| Goal # | Objective # | Resource Required | Estimated Cost | BAP Required? Yes or No | If No, indicate funding source |
|--------|----------------|-------------------|----------------|-------------------------------|--------------------------------|
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