

# Barstow Community College

# Instructional Program Review

PROGRAM:	Computer and Business Information Science		
Academic Year:	2014/2015	Date Submitted:	10/06/2014
	Ву:		
Faculty Lead:	Jacob (Ayoub) Batarseh		
Members:	Carl Durheim III		

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- 2. Description and Overview
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### 1. Program Mission and Vision

#### A. Program Mission

The primary mission of the CBIS department is to prepare the student for employment in the information technology area and upper division work at their transfer institution. This is accomplished through a variety of courses which offer a diversity of topics, and emphasizes critical thinking and laboratory skills.

In addition the goal of our discipline is to improve student retention and success by strengthening certificate, degree, and transfer programs and by establishing new programs and course sequences thereby providing students opportunities for transfer education and career preparation. These activit ies are also aligned with BCC's other goals in terms of providing an effective learning environment, utilizing advances in technology, working with the community, working with other educational institutions, and designing programs relevant to the diverse communities served.

**B.** Program Vision (Where would you like the Program to be three years from now?)

The CBIS Department vision for the following three years is to:

- 1. Continue to offer degrees and certificates that will help students get employment in the fields of Computers and Business Information.
- 2. Continue to offer courses that will assist students to transfer to a four-year institution to achieve their baccalaureate degree in the fields of Computer Science and Business Information science.
- 3. Continue to work on achieving high level of student success.
- C. Describe how mission and vision align with and contribute to the College's Mission and Vision

The CBIS Department contributes to the Barstow Community College mission and vision in the following ways:

#### A. <u>Mission/Vision One:</u>

Provide learning programs and an environment that ensures student success.

Objective 1.1—Expand and/or revise the curriculum to meet the dynamic needs of students and community. The Department specifically addresses Action 2 in the Plan which states, "Develop student skills that promote lifelong learning with competencies in computer literacy, oral and written communication, and critical

and analytical thinking. Student learning Outcomes (SLOs) stress critical and analytical thinking and since they are derived primarily from test essays and laboratory reports, they also emphasize written communication.

Objective 1.3—Support flexible pedagogies designed to improve student learning and achievement. CBIS faculty review teaching methods at the start of every semester. With the recent changes in state enrollment quotas, the CBIS no longer faces limitations in growing our online enrollment, and will take advantage of this. It is the department's goal to increase online enrollment numbers offering courses with practical lab simulation software. To do this the CBIS department will need to acquire simulation software to provide online students with "real-time" and "hands-on" training.

Objective 1.5—Develop learning support systems that are effective and flexible to meet changing student needs and enrollment growth. In particular, Action 2, "Enhance collaboration between tutorial services and faculty" by donating instructor copy textbooks and recommending tutors to the Center.

Objective 1.6—Provide modern facilities and classrooms with integrated technologies that support learning programs and accommodate projected student growth. Faculty attend Best Practice seminars to improve live and distance delivery. A majority of CBIS courses are offered online.

1.

#### B. <u>Mission/Vision Two:</u>

Create an effective work environment.

Objective 4.1—Enhance college wide dialog and develop a more effective link between department and institutional goals. Action 4 which emphasizes planning sessions, objectives, and measurable outcomes contained in a program review. (See additional data throughout this review).

# C. <u>Mission/Vision Three:</u> Improve college programs through systematic evaluation.

Objective 5.2—Align courses and programs with mission and overall curriculum.

DATE:	10/06/2014
ANNUAL UPDATE #1:	<ol> <li>A lot of curriculum have done, and awaiting the Chancellors office approval.</li> </ol>
	2. Continue to work on the college's three missions/visions listed above.
DATE:	
ANNUAL UPDATE #2:	

#### 2. Program Description and Overview

Assume the reader does not know anything about the Program. Describe the Program, including—but not limited to—the following:

- A. Organization, including staffing and structure
- B. Who do you service (including Demographics)?
- C. What kind of services does your program provide?
- D. How do you provide them?

The Computer and Business Information Systems (CBIS) department serves two areas of studies: "Computer and Information Science" and "Business Office technologies". The program is designed to provide the necessary skills to manage and maintain the hardware and software for businesses through industry standard certification objectives. Students will develop good communication skills, learn to use the basic application software, troubleshoot hardware and software problems and develop software applications. Students may specialize in programming, web/internet, networking or business office applications.

CBIS classes are offered in different platforms: on-campus (18-week full-term and 9-week Hybrid), 9-week online and 9-week hybrid at Ft. Irwin. CBIS classes are offered on campus during the day, evening, and at night.

The department is run by a one (1) full-time faculty, and five (5) part-time faculty members. The part-time faculty is considered to be an essential part of the department. They contribute positively to achieving the mission and goals of the department.

The CBIS department offer classes that serve the following population areas:

- 1. The general population in the city of Barstow and it's adjacent communities.
- 2. Ft. Irwin. And
- 3. The online population in general.

DATE:	10/06/2014	
Annual Update #1:	·	nue to serve the two areas (Computer and ess Office Technologies") by providing the necessary world.
DATE:		
ANNUAL UPDATE #2:		

# 3. Program Data

#### A. PERFORMANCE DATA

Discuss the program's performance on the specific data items listed below:

# 1) Full-time/Part-Time Faculty Ratio

TERM	FULL TIME	PART TIME
Fall 2012	1	5
Spring 2013	1	6
SUMMER 2013	1	1
Total	1	7

#### 2) Course Completion Rate

a) Full-time:

#### **TRADITIONAL**

TERM	ENROLLED	
FALL	1 1	
2012		
SPRING	0	
2013		
SUMMER	0	
2013		
TOTAL	1 1	

#### **ONLINE**

TERM	ENROLLED
FALL 2012	103
SPRING 2013	102
SUMMER 2013	119
TOTAL	308

b) Part-time:

TRADITIONAL ONLINE

TERM	ENROLLED
FALL	23
2012	
SPRING	25
2013	
SUMMER	0
2013	
TOTAL	45

TERM	ENROLLED
FALL	151
2012	
SPRING	207
2013	
SUMMER	48
2013	
TOTAL	389

# 3) Course Success/Retention Rate:

# a) Full-Time:

# **TRADITIONAL**

	RETENTION RATE (%)		
FALL 2012	EOT/ ATT (%)	EOT/ CENSUS(%)	SUCCESS RATE (%)
CBIS-3	77	83	83
TOTAL	77	83	83

# **ONLINE**

<u> </u>				
FALL 2012 RETENTION RATE (%)  EOT/ EOT/ CENSUS(%)	RETENTION RATE (%)		2	
	SUCCESS RATE (%)			
CBIS-1	70	89	83	
CBIS-1	75	83	79	
CBIS-1	70	92	80	
CBIS-15	58	75	67	
TOTAL	68	85	78	

SPRING 2013	RETENTION RATE (%)		S (4)
	EOT/ ATT(%)	EOT/ CENSUS(%)	SUCCESS RATE (%)
CBIS-1	84	91	83
CBIS-1	81	86	79
CBIS-1	54	100	93
CBIS-6	82	82	82
CBIS-33	79	88	88
TOTAL	77	90	84

	RETENTION RATE (%)		
SUMMER 2013	EOT/ ATT(%)	EOT/ CENSUS(%)	SUCCESS RATE (%)
CBIS-29A	70	90	86
CBIS-1	85	96	89
CBIS-2	90	97	76
CBIS-2	93	96	50
TOTAL	85	95	77

# b) Part-time:

# **TRADITIONAL**

	RETENTION RATE (%)		_
FALL 2012	EOT/ ATT(%)	EOT/ CENSUS(%)	SUCCESS RATE (%)
CBIS-41	57	100	75
CBIS-43	80	100	75
CBIS-60	60	100	100
CBIS-60	40	67	67
CBIS-61	100	100	100
CBIS-61	80	100	100
CBIS-65	100	100	100
CBIS-65	100	100	100
TOTAL	66	96	85

	RETENTIO		
SPRING 2013	EOT/ ATT(%)	EOT/ CENSUS(%)	SUCCESS RATE (%)
CBIS-43	33	33	33
CBIS-41	82	90	90
CBIS-60	63	100	100
CBIS-61	100	100	100

CBIS-74	100	100	100
CBIS-60	75	100	67
CBIS-61	80	100	100
CBIS-65	100	100	100
CBIS-74	100	100	100
CBIS-67	50	50	50
TOTAL	74	88	84

#### ONLINE

FALL	RETENTION RATE (%)		SUCCESS RATE
2012	EOT/ ATT(%)	EOT/ CENSUS(%)	(%)
	1111(10)	321333	
CBIS-1	86	98	78
CBIS-1	88	93	48
CBIS-22A	33	35	25
CBIS-41	80	95	81

CBIS-1	88	92	75
TOTAL	73	79	57

SPRING 2013	RETENTIO	N RATE (%)	SUCCESS RATE
	EOT/	EOT/	(%)
	<b>A</b> TT(%)	CENSUS(%)	
CBIS-1	81	89	64
CBIS-43	78	90	83
CBIS-1	82	90	48
CBIS-22C	60	85	24
CBIS-13	49	81	59
CBIS-40	69	92	67
CBIS-41	69	90	73
CBIS-13	78	88	88
TOTAL	69	88	60

SUMMER 2013	RETENTION RATE (%)		SUCCESS RATE
	EOT/ ATT(%)	EOT/ CENSUS(%)	(%)
CBIS-1	87	98	90
TOTAL	87	98	90

# 5) Fill Rate

a) Full-time:

#### **TRADITIONAL**

FALL	FILL RATE (%)		
2012	1st Day/Max (%)	CENSUS/MAX (%)	EOT/MAX (%)
CBIS-3	43.00	40.00	33.33
TOTAL	43.00	40.00	33.33

#### **ONLINE**

	FILL RATE (%)		
FALL 2012	1ST DAY/MAX (%)	CENSUS/MAX (%)	EOT/MAX (%)
CBIS-1	100.00	72.00	64.00
CBIS-1	110.00	96.00	80.00
CBIS-1	110.00	83.33	76.67
CBIS-15	62.00	48.00	36.00

CBIS-1	102.00	94.00	86.00
CBIS-1	106.67	96.67	83.33
CBIS-1	86.67	46.67	46.67
CBIS-6	56.67	56.67	46.67
CBIS-33	63.33	56.67	50.00

CBIS-29A	54.00	42.00	38.00
CBIS-1	104.00	92.00	88.00
CBIS-2	106.67	96.67	93.33
CBIS-2	93.33	93.33	90.00
TOTAL	87.96	73.88	66.53

# b) Part-time:

#### **TRADITIONAL**

	FILL RATE (%)		
FALL 2012	1st Day/Max (%)	CENSUS/MAX (%)	EOT/MAX (%)
CBIS- 41	40.00	26.67	26.67
CBIS- 43	16.67	13.33	13.33
CBIS- 60	30.00	13.33	10.00
CBIS- 60	26.67	10.00	6.67

6.67

65

CBIS-3.33 3.33 3.33 61 CBIS-20.00 13.33 13.33 61 CBIS 3.33 3.33 3.33 65 CBIS-

6.67

6.67

_	FILL RATE (%)		
SPRING 2013	1ST DAY/MAX (%)	CENSUS/MAX (%)	EOT/MAX (%)
CBIS- 43	10.00	10.00	3.33
CBIS- 41	36.67	33.33	30.33
CBIS- 60	26.67	16.67	16.67
CBIS- 61	6.67	6.67	6.67
CBIS- 74	3.33	3.33	3.33
CBIS- 60	13.33	10.00	10.00
CBIS- 61	16.67	13.33	13.33
CBIS- 65	6.67	6.67	3.33
CBIS- 74	3.33	3.33	3.33
CBIS- 67	6.67	6.67	3.33
TOTAL	15.37	11.11	9.81

#### **ONLINE**

FALL 2012	FILL RATE (%)		
	1st Day/Max (%)	CENSUS/MAX (%)	EOT/MAX (%)
CBIS- 01	106.00	90.00	88.00
CBIS- 01	98.00	92.00	86.00
CBIS- 22A	102.00	96.00	34.00
CBIS- 041	96.67	70.00	66.67
CBIS- 01	90.00	80.00	73.33

SPRING 2013		FILL RATE (%)	
	1 <i>S</i> T		EOT/MAX

	Day/Max (%)	CENSUS/MAX (%)	(%)
CBIS- 01	98.00	90.00	78.00
CBIS- 43	92.00	80.00	72.00
CBIS- 01	98.00	82.00	72.00
CBIS- 22C	94.00	66.00	56.00
CBIS- 13	106.00	64.00	52.00
CBIS- 40	100.00	80.00	73.33
CBIS- 41	40.00	33.33	30.00
CBIS- 13	30.00	26.67	23.33

SUMMER 2013	FILL RATE (%)		
	1st Day/Max (%)	CENSUS/MAX (%)	EOT/MAX (%)
CBIS- 01	108.0	96.00	94.00
TOTAL	98.00	81.50	69.67

DATE:	10/06/2014	
ANNUAL UPDATE #1:		am's performance to strengthen the program by te, graduates, and transfer students.
DATE:		
ANNUAL UPDATE #2:		

B. Progress on Program Level Outcomes (PLOs) and Student Learning Outcomes

1)

#### **Course Level SLOs:**

The CBIS faculty has completed at a full two-year cycle measuring all SLOs for all CBIS courses.

#### **Program Level SLOs:**

Currently the CBIS program is in the process of being split into two different programs, the two programs are: "Computer and Information Science (CSIS)" and "Business Office Technologies (BOTE)". Once the split is officially approved by the Chancellor office, the responsible faculty in each of the two programs will develop PLOs for each program.

2)	Describe any program, course, and/or instructional changes made by your program as a result of the outcomes asset
	process.

As a result of the outcome assessment process, the following changes are implemented:

- 1. Encourage students to attend classes, and not miss any if possible.
- 2. Encourage students to actively participate in the online classes and not fall behind.
- 3. Encourage students to seek help (from faculty or advisors) if encounter any sort of difficulty.
- 4. Work is in progress to change the textbook for CBIS-1
- 3) Reflecting on the responses for #1 and #2 above, what will you implement for the next assessment cycle?
  - 1. Follow through with CBIS split into CSIS and BOTE.
  - 2. Develop PLOs for each of the two programs.
  - 3. Finalize the textbook update for CBIS-1.
  - 4. Continue to evaluate the course level SLOs to better student performance.
  - 5. Follow through with CBIS split into CSIS and BOTE.
  - 6. Develop PLOs for each of the two programs.
  - 7. Finalize the textbook update for CBIS-1.
  - 8. Continue to evaluate the course level SLOs to better student performance.

Date:	10/06/2014
ANNUAL UPDATE #1:	
	<ol> <li>The department has successfully conducted all course level SLOs and Program Level Outcomes (PLOs). To insure the program quality and efficiency, the department will continue to evaluate SLOs and PLOs.</li> <li>Encouraging students to attend/participate in the class proven to be a successful strategy, as the SLOs are improving.</li> <li>Continue to work on splitting the CBIS into CSIS and BOTE.</li> <li>The textbook for CBIS-1 has been successfully updated.</li> </ol>
Date:	
ANNUAL UPDATE #2:	

C. Supporting Assessment Data(See Handbook for additional information)

1)

- 1. The number of students who declare Computer Science as their major.
- 2. The number of CBIS degrees and certificates awarded.
- 3. The number of graduates who obtained a full-time job in the field of CBIS.
- 4. The number of students who transferred to four-year institutions.
- 2) Summarize the results of these measures.

1. The number of students who declare Computer Science as their major:		
Academic Year	Number of Students who declare CS as major	
2012-2013	127	
2011-2012	234	
2010-2011	258	

#### 2. The number of CBIS degrees and certificates awarded:

Academic Year	Number of Degrees Awarded
2012-2013	4
2011-2012	7
2010-2011	5

- 3. The number of graduates who obtained a full-time job in the field of CBIS.

  No data available.
- 4. The number of students who transferred to four-year institutions:
  No data available.
- 3) What did you learn from your evaluation of these measures, and what improvements have you implemented, or do plan\*to implement, as a result of your analysis of these measures? (\*List any resources required for planned implementation in #10: Resources.)

The following has been learned from the measures in item 3C2, and what need to be done to improve the program outcome:

- 1. Work need to be done as soon as possible to approve the two departments mentioned in item 3B3.
- 2. Determine the PLOs for these two programs.
- 3. Faithfully, offer classes on a 2-Year Cycle.
- 4. Have all CBIS classes offered online; that's our big source of students.

- 4) Include DCP Program Assessment Benchmarks, providing analysis of data on long term goals and objectives.
  - 1. All courses were analyzed for SLOs for the academic year 2011/2012 and 2012/2013.
  - 2. Work will continue to evaluate course SLOs for the academic year 2013/2014.
  - 3. PLOs will be established for the two programs mentioned in 3B3 once the CBIS split is approved by the Chancellor's office.
  - 4. All courses were analyzed for SLOs for the academic year 2011/2012 and 2012/2013.
  - 5. Work will continue to evaluate course SLOs for the academic year 2013/2014.
  - 6. PLOs will be established for the two programs mentioned in 3B3 once the CBIS split is approved by the Chancellor's office.

DATE:	10/06/2014	
ANNUAL UPDATE #1:	Curriculum is done at the college level to separate the CBIS department into two: CSIS and BOTE. Still awaiting the Chancellor's office (CO) approval. PLOs will be established as soon as the spilt is approved by the CO.  SLOs for all CBIS courses have updated and evaluated.	
DATE:		
ANNUAL UPDATE #2:		

Two-Year Scheduling Plan

D. 1)

Fall Year 1	
CBIS- 01	3 sections online 1 section hybrid on-campus 1 section hybrid at Ft. Irwin
CBIS- 03	1 section hybrid on campus or online
CBIS- 06	1 section hybrid on campus or online
CBIS- 13	1 section online
CBIS-22A	1 section online
CBIS-29A	1 section online
CBIS- 40	1 section hybrid at Ft. Irwin
CBIS- 41	1 section on-campus
CBIS- 43	1 section on-campus 1 section online
CBIS- 60	2 sections on-campus
CBIS- 61	2 sections on-campus

CBIS- 65	2 sections on-campus
CBIS- 74	1 section on-campus

Spring Year 1	
CBIS-01	3 sections online
	1 section hybrid on-campus
	1 section hybrid at Ft. Irwin
CBIS- 33	1 section hybrid on campus or online
CBIS-33B	1 section hybrid on campus or online
CBIS- 15	1 section online
CBIS- 22C	1 section online
CBIS- 29B	1 section online
CBIS- 40	1 section hybrid at Ft. Irwin
CBIS- 42	1 section on-campus
CBIS- 43	1 section on-campus
CBIS- 60	2 sections on-campus
CBIS- 61	2 sections on-campus
CBIS- 65	2 sections on-campus
CBIS- 66	2 sections on-campus
CBIS- 74	1 section on-campus

Summer Year I	Number of Students who declare CS as major
CBIS-01	1 section online
	1 section hybrid on-campus
CBIS-02	1 section hybrid on campus or online
CBIS-14	1 section online
CBIS-40	1 section online

Fall Year 2	Number of Students who declare CS as major
CBIS-1	3 sections online 2 sectionS hybrid on-campus 1 section hybrid at Ft. Irwin
CBIS-10	1 section hybrid on campus or online
CBIS-17	1 section online
CBIS-29C	1 section online
CBIS-35	1 section hybrid on campus or online

CBIS-40	1 section hybrid at Ft. Irwin
CBIS-41	1 section on-campus
CBIS-43	1 section on-campus
	1 section online
CBIS-60	2 sections on-campus
CBIS-61	2 sections on-campus
CBIS-65	2 sections on-campus
CBIS-74	1 section on-campus

Spring Year 2	Number of Students who declare CS as major
CBIS- 01	3 sections online 1 section hybrid on-campus 1 section hybrid at Ft. Irwin
CBIS- 02	1 section hybrid on campus or online
CBIS- 13	1 section hybrid on campus or online
CBIS- 19	1 section online
CBIS-29D	1 section online
CBIS- 40	1 section hybrid at Ft. Irwin
CBIS- 42	1 section on-campus
CBIS- 43	1 section on-campus
CBIS- 60	2 sections on-campus
CBIS- 61	2 sections on-campus
CBIS- 65	2 sections on-campus
CBIS- 66	2 sections on-campus

Summer Year I	Number of Students who declare CS as major
CBIS- 01	1 section online
	1 section hybrid on-campus
CBIS-29A	1 section hybrid on campus or online
CBIS- 13	1 section online
CBIS- 41	1 section online

To enhance the distance education (DE) part of the CBIS program, significant changes were made since last program review.

#### 2) How effective has the Two-Year Scheduling Plan been in meeting student needs and educational goals?

There is no question that a two-year plan is an effective tool to support student success. Students can make their study plan over the two-year journey at BCC to ensure that a student

can obtain an AS degree or plan on transferring to a four-year institution.

3) Reflecting on these results, what are the goals for the next assessment cycle?

Review the two year plan and make the necessary changes to help students better prepare for the two year study at BCC.

Review the two year plan and make the necessary changes to help students better prepare for the two year study at BCC.

**DATE:** 10/06/2014

ANNUAL UPDATE #1: The two-year plan is successfully being implemented. The two year plan will continue to be evaluated and make the necessary changes to help students better prepare for the two year study at BCC.

DATE:

#### 4. Curriculum

A. List any new courses or program changes since the last program review. Be sure to include any newly approved prerequisites or corequisites.

# The following courses were archived: CBIS-30A CBIS-30B CBIS-30C CBIS-30D CBIS-51A The contents for following courses were updated: CBIS-1 CBIS-2 CBIS-3 CBIS-10 CBIS-14 CBIS-29A CBIS-29B CBIS-29C CBIS-33B The SLOs for the following courses were updated: CBIS-1 CBIS-2 CBIS-3 CBIS-10 CBIS-14 CBIS-29A

	CBIS-29B			
	CBIS-29C			
	CBIS-33B			
	The followi	ing courses were created:		
	CBIS-29D			
	CBIS-35			
	The followi	ing courses were deleted:		
	CBIS-16			
	65.5 10			
	Work in pro	ogress to update the SLOs for the following courses:		
	CBIS-40	sgress to aparate the sees joi the johowing courses.		
	CBIS-41			
	CBIS-41			
	CBIS-42			
	CDI3-45			
В.	•	urrent evaluation process. How and when was the curriculum last evaluated?		
	(Appropriate	ness, archiving, deleting, revising, etc.)		
	Academic y	ears 20111/2012 and 2012/2013 were busy years in updating the curriculum, were the		
	listed activi	ties in item 4B were accomplished/approved.		
	The curricu	ulum is constantly evaluated.		
C	List any cour	ses not in full compliance with Curriculum Committee Standards, including those that have		
٥.		dated in the past six years (see Curriculum Manual for additional information, if necessary).		
	•	detect in the past six years (see <u>earneatam wandar</u> for additional information, if necessary).		
	None .			
D.	Curriculum D	evelopment: What is the plan for maintaining the currency and viability of your		
	curriculum(ir	ncluding all modes of delivery)?		
	· ·	oing process. As a full-time faculty, part of the job is to continuously update the		
		to ensure that the curriculum is encompassing the latest in technologies, and also to		
		rriculum with the 4-year institutions for a smooth student transfer.		
	aligh the cu	Triculatif with the 4-year institutions for a shibbiti student transfer.		
	DATE:	10/06/2014		
A				
ANNUA	AL UPDATE #1:	All curriculum work have been done and approved at the college level. We are still		
		waiting for the Chancellor's office approval.		
	DATE:			
ANNUA	AL UPDATE #2:			

#### **5. Internal Factors** (see Handbook for worksheet)

#### A. Strengths

The major strengths of the CBIS program are:

- 1. The "Curriculum". The curriculum is designed to assist students in succeeding by either prepare them for the job market, or transfer to obtain the BS degree in Computer and Business studies.
- 2. More and more CBIS classes are offered to help students through the DE program.
- 3. Quality instruction provided by excellent group of faculty (fall-time and part-time faculty).
- 4. Faculty involvement in the different committees.
- 5. Full-time faculty participation in all "Best-Practice" and "All Division" meetings.
- 6. Faculty involvement in many different professional development activities.
- 7. Quality SLO rates.
- 8. High retention rates.

#### B. Weaknesses

- 1. Stubborn administration that refuses to listen to faculty recommendations. However, the current administration is one of the best leadership team that we ever had. Previous administration(s) proven to be (an) obstacles to the program success.
- 2. Undedicated faculty who have no passion for teaching, and don't care about the health of the program or students being successful.

DATE:	10/06/2014
ANNUAL UPDATE #1:	Continue to work on fostering the department strengths, and to repress the department weaknesses. Administration corporation is greatly needed in this area.
DATE:	
ANNUAL UPDATE #2:	

#### **6. External Factors** (see Handbook for worksheet)

#### A. Opportunities

- 1. Offer CBIS classes so that online students can obtain their degree/certificate completely online. There is a huge source of online students.
- 2. Hire faculty who have passion for teaching, and willing to work with full-time faculty to improve the program and student success.
- 3. Administration to work hand -in-hand with faculty to improve the program outcome.
- 4. Train faculty with current technological trends.

#### B. Threats

There following are some factors can evolve to become external challenges:

- 1. Technology constantly changes, and it can be difficult to keep up with technology advances on timely fashion. The difficulties can be contributed to one or more of the following factors:
  - i. Textbooks availability.
  - ii. Slow curriculum process approvals.
  - iii. Faculty training challenges.
  - iv. Costly hardware/software upgrades.

However, every effort will be exerted to keep up with technological advances.

- 2. Budget constraints.
- 3. Textbook prices are becoming ridiculously expensive.
- 4. Software prices are a constant threat to student budgets.

DATE:	10/06/2014
ANNUAL UPDATE #1:	Continue to work on enhancing the opportunities, and to weaken the threats.  Administration corporation is greatly needed in this area.
DATE:	
ANNUAL UPDATE #2:	

# 7. Continuing Education/Professional Development

A. What continuing education and/or professional development activities have program/unit members participated in during the current cycle?

Jacob Batarseh attended the following events:

- 2013 Winter ICT Educator Conference: "Doing What Matters for ICT Education"
   San Francisco; January 3-4, 2013
- 2012 Winter ICT Educator Conference: ""ICT Education for ICT Employment Even Now" San Francisco; January 5-6, 2012
- June 25-29, 2012 MPICT's Summer Faculty Development Week in Fremont, CA
- June 11-15, 2012, MPICT's Summer Faculty Development Week in Garden Grove, CA
- VocEducation Leadership Institute
   March 20, 2013 March 22, 2013
- VocEducation Leadership Institute

March 21, 2012 - March 23, 2012

#### Carl Durheim attended the following event:

- The Annual CUE Conference; March 20-22, 2014 in Palm Springs, California
- B. What are the continuing education and/or professional development plans for the upcoming cycle?

None as of today. However, there are opportunities within the next three years, and faculty will do every possible effort to attend as many as possible.

DATE:	10/06/2014
ANNUAL UPDATE #1:	CBIS faculty will work on attending as many professional development opportunities as possible. Administration support is greatly needed in this area.
DATE:	
ANNUAL UPDATE #2:	

# 8. Prior Goals/Objectives

Briefly summarize the progress your program/ has made in meeting the goals and objectives identified in the most recent Program Review or Annual Update. (Include measurements of progress or assessment methods.)

#### Goal #1: Incorporate Multimedia into classes (in-class, hybrid, and online).

#### **Progress Summary:**

No progress on goal #1, as faculty asked for the appropriate software (Camtasia) in the "2012-2013 Program Annual Update' do accomplish that. That request was never granted.

#### Goal #2: Curriculum Update.

<u>Progress Summary:</u> Great progress was accomplished as indicated and explained in item 4A under the list of courses whose content were modified.

#### Goal #3: SLO update.

<u>Progress Summary:</u> Great progress was accomplished as indicated and explained in item 4A under the list of courses who's SLOs were modified.

Goal #4: Provide the necessary skills to manage and maintain the hardware and software for businesses through industry standard certification objectives.

<u>Progress Summary:</u> On-going process as the classes contents are being updated and modified. Few of the noticeable progresses:

- 1. Upgraded to Office 2013 during the Summer of 2013.
- 2. The computers in room B-3 were upgraded during summer 2013.
- 3. The course contents for CBIS-14, CBIS-29A, CBIS-29B, CBIS 29-C, and CBIS29D were updated to reflect new trends in industry.

Date:	10/06/2014	
ANNUAL UPDATE #1:	Progress Summary: Not done; will condition and administration corporation is needed Goal #2: Curriculum Update.	oclasses (in-class, hybrid, and online). Continue to work on achieving this goal. It.  We are still waiting the Chancellor's office
DATE:		
ANNUAL UPDATE #2:		

# 9. Goals/Objectives/Actions (ACTION PLAN)

- **A. GOALS:** Formulate Program Goals to maintain or enhance program strengths, or to address identified weaknesses.
- B. ALIGNMENT: Indicate how each Goal is aligned with the College's Strategic Priorities.
- C. OBJECTIVES: Define Objectives for reaching each Goal.
- **D.** ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE: Create a coherent set of specific steps (Actions/Tasks) that must be taken to achieve each Objective.
- **E. OUTCOMES:** State intended Outcomes and list appropriate measures and assessment methods for each Outcome.
- F. ADDITIONAL INFORMATION: This area provides for the additional communication of information necessary to further "close the loop" on the goal or action plan, as it relates to Institutional Planning. This may include references to other institutional documents, such as governing or compliance documents (i.e. Board Policy, Administrative Procedures, Title V), institutional planning documents (i.e. <a href="Strategic Plan, Educational Master Plan, Facilities Plan, Technology Plan">Strategic Plan, Educational Master Plan, Facilities Plan, Technology Plan</a>), or Board, Presidential, Supervisory or Departmental recommendations or goals, etc. (See Handbook for additional examples.)

Complete the following table with your Program's ACTION PLAN, which must include a minimum of 3 goals:

	ACTION PLAN							
GOAL		ALIGNMENT WITH  BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities)		OBJECTIVE	ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT		
#1	Incorporate Multimedia into classes (in-class, hybrid, and online)	1. Foster innovative learning environment. 2. Provide Successful college learning experience. 3. Promote and support student engagement.		To help students gain a better understanding of the subject.	Administration support in purchasing the necessary hardware and software.	Better lab report, quizzes, and tests scores.		
	Additional Information:							
	DATE: 10/06/2014	ANNUAL UPDATE #1:	Continue	Continue to work on incorporating multimedia into CBIS classes. Administration corporation is needed.				
	DATE:	ANNUAL UPDATE #2:						
#2	Provide students a successful college learning experience; aligns with Strategic Priority.	List all that apply:  1. Foster innovative learning environment.  2. Provide Successful college learning experience.  3. Promote and support student engagement.  4. Strengthen college planning/ decision making.		Plan and implement programs based on learning needs and career paths  Augment current and	Evaluate curriculum and modify and/or add new classes as needed.	The COR is up to date and in compliance; the success and retention rates show improvement in critical areas; addition of new classes  Success, retention, and fill		
				emerging technologies to foster student learning		rates in online classes with the new more interactive platform. Student surveys on the use of computer simulations in labs		
	Additional Information:			1	ı			
	DATE: 10/06/2014	ANNUAL UPDATE #1:	Continue	to work on providing students a successful college learning experience. This is an ongoing process.				
	DATE: ANNUAL UPDATE #2:							

ACTION PLAN								
GOAL		ALIGNMENT WITH BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities)	OBJECTIVE	ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT			
#3	Work on developing the Microsoft Office Specialist (MOS) certificate.	List all that apply:  1. Foster innovative learning environment 2. Provide Successful college learning experience 3. Promote and support student engagement 4. Cultivate and enhance local partnerships 5. Strengthen college planning/ decision	Plan and implement programs based on learning needs and career paths  Augment current and emerging technologies to foster student learning	Administration support in purchasing the necessary hardware and software.  Evaluate curriculum and modify and/or add new classes as needed.	Success in retention, and fill rate.  Success in certificate completion rate.			
	Additional Information:	making	<u> </u>	<u> </u>				
	DATE: 10/06/2014	I ANNIHIAI LIDINATETTI II	Working on becoming a Prometric testing center. The MOS certificate requirements have changed during last year. Mr. Durheim is working on the new MOS certificate.					
	DATE:	ANNUAL UPDATE #2:						

# 10 Resources Required

List all significant resources needed to achieve the objectives shown in the table above, including personnel, training, technology, information, equipment, supplies, and space. Every request for additional resources must support at least one objective.

Also list any resources required to implement planned improvements noted in 3.C.

**IMPORTANT:** A <u>BUDGET ALLOCATION PROPOSAL</u> must be completed and submitted for **EACH** new resource requested. (*Click the link to access the form.*)

Goal #	Objective #	Resource Required	Estimated Cost	BAP Required? Yes or No	If No, indicate funding source
1	1 + 2	Camtasia Sodtware	\$299	?	
3	2 + 3	Complete Office 2013	\$80	?	

ANNUAL UPDATE #1:			E: 10/06/2014				
Go al#	Objecti ve #	Resource Required				BAP Require d? Yes or No	If No, indica te fundin g sourc e
1		Camtasia Software <a href="http://shop.techsmith.com/store/techsm/en_US/buy/productID.2894">http://shop.techsmith.com/store/techsm/en_US/buy/productID.2894</a> 32000				?	
2		MS Office 365  http://www.microsoftstore.com.oryID.62684700	\$99	?			
Anı	ANNUAL UPDATE #2: DATE:						
Goal	# Object	Resource Required	Estimated Cost	BAP Required? Yes or No	If No, indicate fun source	ding	