

Barstow Community College

Instructional Program Review

PROGRAM: Cosmetology AS and Certificate

Academic Year: 2013-2014 Date Submitted: Oct 2, 2013

By:

Faculty Lead: Claire Benson

Members: E. Greenlee, C. Blake, R. Garcia, S. Hinicapie, F. Macheda, K. Estudillo, E.

Peralta, and A. Thompson

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1. Program Mission and Vision

A. Program Mission

The Cosmetology Department in sync with the mission of Barstow Community College provides the highest quality academic, occupational, cultural, and socially responsible environment for students in the community. The mission of the cosmetology department is to safeguard and protect the health, and general welfare of the consumer established by the California Board of Barbering and Cosmetology. The cosmetology program strives to develop strategies for success, in order, to bridge the skill gap between school and work; developing confidence, skill proficiencies, professionalism, and the understanding of diversity.

The cosmetology program strives to give students the finest training and experience available to prepare him or her to qualify to take the State Board of Cosmetology examination for licensure as cosmetologist. The program will continue to do what is best to improve and maintain the highest quality and standards for our student's education.

B. Program Vision (Where would you like the Program to be three years from now?)

Barstow Community College is recognized as the jewel of the community; the cosmetology department is viewed as an essential technical resource for the students and its community. The cosmetology department's learning standards seeks to develop the whole person where the individual is greater than the sum of his or her independent educational experiences, a person who will understand the world within and the world without.

C. Describe how mission and vision align with and contribute to the College's Mission and Vision

Cosmetology Department vision in conjunction with College Mission Statement

- 1. The Barstow College Cosmetology Department compiles with the mission of the college by providing career education; courses that give students knowledge, skills, and certification necessary for success in the workplace.
- 2. Fostering an innovative learning environment that respects the diversity of individual backgrounds, abilities, and cultures.
- 3. Partnering with local agencies, businesses, schools, and military bases to promote positive community development and economic growth.

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2. Program Description and Overview

Assume the reader does not know anything about the Program. Describe the Program, including—but not limited to—the following:

- A. Organization, including staffing and structure
- B. Who do you service (including Demographics)?
- C. What kind of services does your program provide?

D. How do you provide them?

Overview Program

The cosmetology program introduces fundamentals of cosmetology practice. The concepts introduced include four core competencies, communication skills, critical-thinking, global awareness, professional role, standards of practice and performance in cosmetology. There are three pathways to completion of the program: 1600 clock hours, certificate of achievement and associate of science degree. In the degree and certificate of achievement pathway, general education requirements are mandates.

The cosmetology program goal is to serve the community as an affordable, learning-centered program committed to the development and delivery of innovative, successful learners prepared for the beauty industry. Employed are two full-times, and six adjunct faculty; cosmetology faculty provide professional experience in current cosmetology practices, and incorporates technology in the instruction of Cosmetology. In all seven cosmetology courses ranging from beginning, intermediate, and advanced courses; learners develop theoretical and practical competencies that prepare them with employable skills. Learner's ages range from 18 to 60 coupled with diverse backgrounds and experiences, these elements will develop communities of learning and contributions to the field of cosmetology.

Course Description

The cosmetology program is designed to exceed minimum California Board of Cosmetology standards. The cosmetology program consists of 1600 hours of instruction of both theoretical and practical skill development required for licensure by the California State Board of Cosmetology. A combination of lecture and laboratory instruction in a traditional classroom setting includes salesmanship, skills in serving the public; bacteriology, sterilization, principles of sanitation and safety requirements in operation of a beauty salon/ and or working in the beauty industry. The program details principles of chemistry; laws and administrative regulations. Proficiencies developed include hairstyling, chemical waving, straightening, haircutting, shaping, hair coloring, hair treatments, facials, manicuring (including acrylic nails), and operation of a beauty salon. Cosmetology learners are prepared to become well-trained professionals demanded by today's beauty-industry.

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3. Program Data

A. PERFORMANCE DATA

Full-time vs. Part-Time Faculty Ratio

Full [*]	Time		Part Time				
	3		5	COSM		201207	
	3		5	Total			
3	3		5	COSM		201303	
3	3		5	Total			
3	3		5	COSM		201305	
	3		5	Total			
3	3		5		Total for	All Terms	
COSM 20	0107		Full-Time	9	Pa	rt Time	
(COSM 50A						
([20329]		2			2	
	COSM 50A						
	(20330)	L	2			2	Щ
	COSM 50B						
	(20331)	_	2			2	
	COSM 50B						
<u></u>	20332)		2			2	Щ
	COSM 50C						
<u></u>	(20333)		2			1	
	COSM 50C		2				
	(20334)		2			1	
	COSM 51A		2			2	
<u></u>	(20335)		2			2	
	COSM 51A		2			2	
<u></u>	20336) COSM 51B					Z	
	[20339]		1			1	
I	COSM 51B		1			1	\dashv
	(20340)		1			1	
	COSM 51C	\dashv l \vdash				1	
	(20341)		2			1	
<u></u>	COSM 51C	$\dashv \mid \mid$					
	(20342)		2			1	
<u></u>	COSM 52	 					
	(20337)		1			0	
	COSM 52						
[((20338)		1			0	
COSM	201303		Full-Tin	ne	P	art Time	
	COSM 50A						
	(41151)		2			2	Ш
	COSM 50A]					
	(41152)		2			2	Щ
	COSM 50B						
	(41153)		2			2	Щ
	COSM 50B						

(41154)	2	2
COSM 50C		
(41155)	2	1
COSM 50C		
(41156)	2	1
COSM 51A		
(41145)	2	2
COSM 51A		
(41146)	2	2
COSM 51B		
(41157)	1	1
COSM 51B		
(41158)	1	1
COSM 51C		
(41147)	2	1
COSM 51C		
(41148)	2	1
COSM 52		
(41149)	1	0
COSM 52		
(41150)	1	0

COSM	201305	Full-Time	Part Time
	COSM 50A (80305)	1	2
	COSM 50B (80306)	1	2
	COSM 50C (80307)	1	2
	COSM 51A (80308)	2	2
	COSM 51B (80309)	2	2
	COSM 51C (80310)	3	1
	COSM 52 (80311)	1	1

2) Course Completion

FULL TIME			Traditional
201207	FT	COSM	91
201303	FT	COSM	80
201305	FT	COSM	39
Total for All Terms			121

PART TIME			Traditional
201207	PT	COSM	85
201303	PT	COSM	55
201305	PT	COSM	39
Total for All Terms			115

3) Course Success and Retention

FULL TIME	ENROLLED AT CENSUS	SUCCESSFUL COMPLETION	SUCCESS
201207	160	149	93%
201303	129	113	86%
201305	38	34	89%
Total for All Term	ns 327	296	

PART TIME	ENROLLED AT CENSUS	SUCCESSFUL COMPLETION	SUCCESS
201207	141	131	93%
201303	94	86	80%
201305	36	34	94%
Total for All Term	ns 271	251	

L			

4)	WSCH.	/FTFF	Ratio

TRADITIONAL

ONLINE

a) Full-time:

Not applicable at this time

b) Part-time:	Not applicable at this time	
5) Fill Rate		
	TRADITIONAL	
a) Full-time:	Traditional reports for Full-T Day/Max 62.10%; Census/M EOT/Max 43.28% 201207 201303 201305	
b) Part-time:	Traditional reports for Part- 1 st Day/Max 60.71%; Census 45.15%; EOT/Max 41.41% 201207 201303 201305	
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- B. Progress on Program Level Outcomes (PLOs) and Student Learning Outcomes
 - 1) Summarize the progress your program has made on program and/or course level SLO measures. (Include Outcome Statements in this summary.)

Program Learning Outcomes:

Progress Summary – The cosmetology faculty have focused on the organization and development of an effective cosmetology program. The cosmetology department has acknowledged and recorded the program learning outcomes within the framework of the program review for the certificate and degree levels. We have completed two cycles of the assessment process for Program Level Outcomes. All cosmetology courses have identified their Student Learning Outcomes along with assessment methods. The desired outcomes for the cosmetology program are licensed cosmetology professionals and establishing a learning environment that encourages advancing educational goals to pursue certificates and degrees, which is critical to meet the challenges of the $21^{\rm st}$ century workforce.

2) Describe any program, course, and/or instructional changes made by your program as a result of the outcomes assessment process.

The Board of Barbering and Cosmetology began administering the National-Interstate Council of State Boards of Cosmetology, Inc., (NIC) practical examination in October 2011. With these new changes, new rubrics have been initiated to reflect the new requirements. Instructors use a number of techniques to move students in the direction of embracing positive learning outcomes and shared learning goals. All instructors are in compliance with the same method of assessment instruments; therefore, uniformity exists without confusing the learner. The presence of varying degree of realism in cosmetology performance assessments are illustrated by Cosmetology State Board mock assessments. The rubrics used in student assessments have proven to be successful and illustrate a replication of the Cosmetology State Board examinations.

3) Reflecting on the responses for #1 and #2 above, what will you implement for the next assessment cycle?

Achievement assessment at the end of instruction for the purpose of certifying mastery of cosmetology practical application will continue to be part of the assessment cycle. Assessment outcomes can be used as tools for increasing student retention because the likelihood for students to remain in the course is greater if the instructor provides reinforce practice in the skills that need to be develop. When students reflect on learned skills, it promotes the process of transformative learning, and targets learned skills along with self-confidence.

Cosmetology educators play a role in setting the stage for student retention by advising, counseling and teaching students early about the career opportunities that higher education in general, and Barstow College Cosmetology program has to offer. The first nine weeks are very important, cosmetology faculty must engage in

- Advising and teaching
- Early warning systems
- Strong steps to prevent failures
- Activities to promote early involvement in campus life

Encouraging cosmetology students to be part of the learning community offers inclusion and connection. Students participate in voluntary assignments at local homeless shelters, college career fairs, junior and senior high school career fairs, lights of learning, and convalescent homes, which gives them the opportunity to demonstrate learned skills. The students embrace the opportunity to practice learned skills and give back to the community; this is a win-win situations for all.

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- **C. Supporting Assessment Data** (See Handbook for additional information)
 - 1) Provide a list of any additional measures (not included in 3.A.) that you have chosen to gauge your program's effectiveness (e.g.: transfers, degrees, certificates, satisfaction, student contacts, student headcount, Perkin's data, etc.).

The cosmetology program has seven courses aligned with the Board of Barbering and Cosmetology Performance Criteria and the National Cosmetology Practical Examination. These courses are also included in the degree pathways for Certificate of Achievement and Associate of Science degree. A large population of cosmetology learners complete their required 1600 clock hours mandated for licensing. Recorded by the California Board of Cosmetology examination results, seventy percent of Barstow's graduates of the Cosmetology program have acquired licensing since 2007. Cosmetology learners engage in specific assignments desiged to prepare them for the workforce; students must complete resumes and cover letters. Career-portfolios to support their knowledge in the cosmetology field.

Degree attainment is not the only definitive measure of student success. In Career and Technical Education there are other indicators of student success and institutional effectiveness. Adult learners enroll in the cosmetology program for certification, so that they may rapidly integrate into the workforce. Completing the 1600 clock hour certification allows adult learners to become eligible for licensing for the State of California and gain speedy employment. Therefore, two-year institutions have a range of goals that allow adult learners to acquire associate degrees, transfer to four-year universities, obtain or upgrade job-related skills, complete certificate programs, and change careers.

The Cosmetology Club Facebook provides a means of networking with program graduates; therefore, communicates job placements and openings in the beauty industry for Barstow graduates. This social network is used as an exchange to keep in contact with former graduates work placement, career and educational progress.

Employed in beauty industry, salon owners, or managers	Licensed graduates	Graduates pending examination	Pending filing	1600 HR COMPLETION	Transfer stude other cosmeto programs out- state	ology
27 STUDENTS	37 STUDENTS	14 STUDENTS	17 STUDENTS	95 STUDENTS	6 STUDENTS	TOTAL
2008 = 3				3		
2009 = 4	2009 = 6	2009 = 3	2009 = 2	15		
2010 = 5	2010 = 10	2010 = 2	2010 = 3	20	2010=4	
2011 = 8	2011 = 10	2011 = 6	2011 = 2	26	2011=2	
2012 = 4	2012 = 5	2012 = 1	2012 = 2	12		
2013 = 3	2013 = 6	2013 = 2	2013 = 8	19		
27	37	14	17	95	6	101

2010-2011 Academic Year	
2011-2012 Degrees/Certificates Awarded	
Cert-Cosmetology	1
2012-2013 Students Enrolled with Declared M	1 ajor
Enrolled with Declared Major	
Cosmetology	150
2010-2011 Academic Year	
2010-2011 Degrees/Certificates Awarded	
Cert-Cosmetology	3

2) Summarize the results of these measures.

This information listed illustrates the percentage of students who have successfully passed the Board of Cosmetology examination after completing the coursework at Barstow Community College Cosmetology program. The academic years listed below are the number of licensed graduates.

Jan- Dec 2011	Jan-Dec 2012	Jan-June 2013
10	5	6

3) What did you learn from your evaluation of these measures, and what improvements have you implemented, or do you *plan** to implement, as a result of your analysis of these measures? (*List any resources required for planned implementation in #10: Resources.)

Student practical operations and assessments are a key element in measuring cosmetology competencies because it provides the opportunity to observe learners skills and validates what the student is learning in their coursework. Assessing skills and knowledge of course content by the application of formative and summative processes is vital.

As an educator, the overall objective is to incorporate teaching strategies that promotes successful student learning outcomes. The general program goal is to format a learning environment that encourages student-centered classrooms. When students are introduced a learning activity, it is the expectation facilitator for the student to skillfully master the competencies mandated for the profession.

Continuity reduces student anxiety; it is important that instructors are synonymous with coursework expectations and provide concrete foundation for students. Using rubrics and assignments for the courses within the framework of the designated textbook standardizes the delivery of course content for all faculty teaching the coursework.

4)	Include DCP Program Assessment Benchmarks, providing analysis of data on long term goals and
	objectives.

Curriculum with continuity becomes a win-win environment for faculty and students. The goal of cosmetology assessment process evaluates the competencies mandated by the Board of Barbering and Cosmetology having distinctive advantages. There is the potential to increase student learning and assessment tools that enable teachers to adjust instruction to the needs of the learning community

Simulated performance in cosmetology attempts to match performance to real workplace situations. Skilled activities in cosmetology are designed to simulate portions of actual job performance. Student projects (career portfolio) are comprehensive types of performance assessments; the projects involve a combination of communication and critical thinking skills.

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D. Two-Year Scheduling Plan

1) What is the program's Two-Year Scheduling Plan? What changes, if any, have been made since the last Program Review?

We have developed a two year cycle for cosmetology courses

Fall (Odd Years)	Spring (Even Years)
Traditional delivery	Traditional delivery
COSM 50A	COSM 50A
COSM 50B	COSM 50B
COSM 50C	COSM 50C
COSM 51A	COSM 51A
COSM 51B	COSM 51B
COSM 51C	COSM 51C
COSM 52	COSM 52
Fall (Even Years)	Spring (Odd Years)
Traditional delivery	Traditional delivery
COSM 50A	COSM 50A
COSM 50B	COSM 50B
COSM 50C	COSM 50C
COSM 51A	COSM 51A
COSM 51B	COSM 51B

COSM 51C	COSM 51C
COSM 52	COSM 52

All of the Program Level Outcomes / Student Learning Outcomes are linked to the CORE Competencies of the college: Communication, Critical Thinking, Personal Development, and Global Awareness.

2) How effective has the Two-Year Scheduling Plan been in meeting student needs and educational goals?

The Two-Year scheduling Plan has been a road map for instructors to collaboratively practice team-teaching, faculty development, and a valuable assessment instruments that encourage learners progress from novice to mastery of cosmetology skills needed to successfully pass the licensing examination. Research nationally and internationally found that technical graduates are lacking in employability skills. As employability skills are crucial in outcome-based education, the main goal of the cosmetology program is to develop an employability skill assessment tool to help produce competent graduates in employability skills needed by the industry.

3) Reflecting on these results, what are the goals for the next assessment cycle?

The Cosmetology program is performance-oriented, based on a theoretical and practical application of instruction. Students must complete 1600 clock hours along with all required academic courses and laboratory operations. Focusing on the cosmetology student's ability to perform specific job-related assignments has been central, but needed attention in advancing educational levels should be considered. Instruction of the course of study is based on realistic salon situations and work problems. Promoting a substantive goal to achieve higher levels of education surpassing the completion of the 1600 clock hours is vital.

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4. Curriculum

A. List any new courses or program changes since the last program review. Be sure to include any newly approved prerequisites or corequisites.

Total number of courses in program (break down by discipline if appropriate and helpful

Course - Number & Title

COSM 50A BEGINNING COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, professional image, bacteriology, hairstyling and fundamentals of various salon industry techniques. COSM 50B BEGINNING COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation,

haircutting, draping, shampooing, thermal styling, and hair augmentation.

COSM 50C BEGINNING COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, chemical waving, curl-reforming, chemical relaxing, haircoloring, and highlighting.

COSM 51A INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, manicuring, pedicuring, nail wraps, tips, and acrylic enhancements.

COSM 51B INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory and practical application of rules and regulations, sanitation, basic facial, makeup, eyelash application, and massage movements.

COSM 51C INTERMEDIATE COSMETOLOGY

Introductory course pertaining to theory of salon management, soft skills, ethics, business laws and principles, interviewing, and preparing for the workplace.

COSM 52 ADVANCE COSMETOLOGY

This course reviews the Board of Cosmetology Performance Criteria and rules & regulations. This course encompasses all of the theoretical and practical competencies that are required to successfully pass licensing for the Board of Cosmetology.

- 1. Prerequisites 90%
- 2. Co-requisites 0%
- 3. Advisory- not applicable
- B. Explain the current evaluation process. How and when;

,'the curriculum was last evaluated? (Appropriateness, archiving, deleting, revising, etc.)

In 2011-2012 we archived six courses as they are not needed for the certificate and degree pathways.

C. List any courses not in full compliance with Curriculum Committee Standards, including those that have not been updated in the past six years (see <u>Curriculum Manual</u> for additional information, if necessary).

Due to the Chancellor's Office new requirement for Methods of Instruction, none of our courses are in full compliance. We recently reviewed SLOs objectives, and pre-requisites for the courses.

Methods of Instruction will be submitted for all courses to curriculum. We should be in full compliance by Fall 2013.

D. Curriculum Development: What is the plan for maintaining the currency and viability of your curriculum (including all modes of delivery)?

Comp	liance	upo	late:

Methods of Instruction will be submitted for all courses to curriculum. We should be in full compliance by Fall 2013

There are no plans to develop any additional courses as to date.

courses for online delivery - Not applicable at this time

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5. Internal Fact	Ors (see Handbook for worksheet)
A. Strengths	
increases each expectations innovations. technology the faculty will contain the properties of the same than the each the same than the	logy program relocated in 2007 to the main campus of the college, since that time enrollment ch semester. The program recognizes to retain student enrollment it must address changing associated with the quality of the learning experience and the wave of technological. The program continues to engage in the traditional approach of learning, but has integrated to prepare the cosmetology learners for the 21st century work environment. The cosmetology continue to provide quality instruction and create an environment that promotes student success arm on track to finish their program. Cosmetology faculty teach students course content, modes of tegies for learning and critically thinking, that are needed tools in the workplace, and life
B. Weaknesses	
facilities in V Budget Cons of the progra Supporting D	The last two semesters have experienced a decrease in enrollment, we need to offer satellite ictorville, and Apple Valley. traints: There should be a billboard posted off of Lenwood Road to advertise the College and all ams at Barstow Community College. Pata: Develop a more effective network to track former graduates, employment placements, and ing advanced degrees.
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6. External Factors (see Handbook for worksheet)

A. Opportunities

From Question 3 (What external factors have a significant impact on the program? Include the following, as

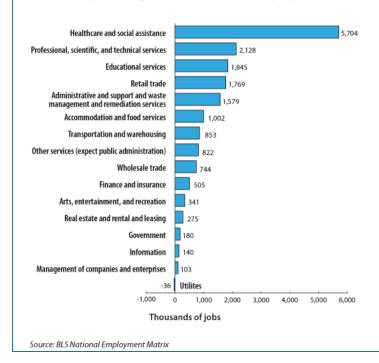
applicable)

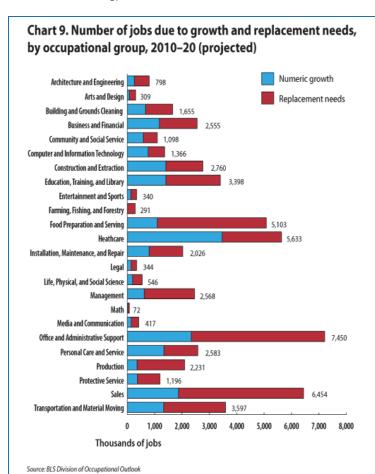
The Cosmetology Department will continue to work to ensure student success in passing the State Board examination by providing a learner-centered environment. The faculty will continue to mentor, instruct, lead and guide students in their new professions. The curriculum for cosmetology is designed to meet and exceed minimum California State Board of Cosmetology standards.

Job Market- The Cosmetology Advisory committee members consist of salon owners, cosmetology instructors, former graduates, beauty consultants, beauty school administrator, and director of vocational programs. The members have diverse ranges of professional knowledge, expertise, which assists in forecasting future trends in the beauty field. The currency of the curriculum prepares students for licensing with the California State Board of Barbering and Cosmetology.

Total employment is expected to increase by 14 percent from 2010 to 2020; changes in consumer demand, improvements in technology, and many other factors will contribute to the continually changing employment structure of the U.S. economy. Service-providing industries are anticipated to generate nearly 18 million new wage and salary job

Chart 5. Numeric change in wage and salary employment in service-providing industries, 2010–20 (projected)





	Total estimated	Total Projected 2020	Projected Growth		
	2012 Jobs	Jobs	2020		
	COSMETOLOG	ISTS-ACCOMMODA	TIONS SERVICES-PI	ERSONAL CARE	:
State of					
California	23,610	100,900	7,063		
Inland Empire	9,950	8,255	565		
Los Angeles County	21,566	36,333	787		
Orange County	5,433	6,755	3,400		
National	73,000	\$344,900	900		
Annual	Low (25 th	Median (50 th	High (75 th		
Wages for	percentile)	percentile	percentile)		
2013	percentile	percentile	perderime		
2015					
State of	\$19,101	\$22,316	\$28,655		
California					
Inland Empire	\$18,303	\$19,568	\$23,211		
Los Angeles County	\$17,760	\$22,000	\$30,000		
National	\$18,500	\$21,346	\$22,880		

B. Threats

<u>From Question 3 (</u>What external factors have a significant impact on the program? Include the following, as applicable)

Budget Constraints: Marketing the cosmetology program continues to be an issue. The program has Facebook that assists as a social network, but billboard advertisement is a marketing strategies that is dynamic and interactive. Previous program reviews have noted the cosmetology program deficit advertising issue.

Supporting Data: The method presently being used is the Cosmetology Facebook site to track former students, but a more efficient system should be developed for tracking former graduates and their achievements in the workforce.

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7. Continuing Education/Professional Development

A. What continuing education and/or professional development activities have program/unit members participated in during the current cycle?

The Career and Technical Education department has designated the first Saturday of each month commencing the Fall 2013 semester, as training for professional development for full-time and adjunct faculty. These activities consists of engaging staff in the college vision, values, goals, specific policies and procedures, which comprises the overall guidelines and direction for Barstow Community College.

In addition, the college has selected the first Tuesday of each month as All-College meetings designed for staff collaboration to raise student achievement, promote the college and enhance career readiness. All-College meetings encourages current and future directions in curriculum, instructional methodology, technology, student services, and professional growth.

All-Division and Best Practice meetings are scheduled monthly from August 2013 -May 2014. The meetings are designed to collectively disseminate and communicate the mission and master plan of the college through collaboration of faculty and administration. Stimulating useful ideas to improve the Institutional Effectiveness, creating a sense of oneness, motivating each other and reinforcing the goal of the organization.

B. What are the continuing education and/or professional development plans for the upcoming cycle?

All-Division and Best Practice meetings will continue meeting from August-May 2014. The Career and Technical Education department will continue with their scheduled workshops in 2014 the first Saturday of the month commencing August-May 2015; until changes are noted. The cosmetology department will continue to provide collaborative opportunities to enhance the goals of the department, and student success.

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8. Prior Goals/Objectives

Briefly summarize the progress your program/ has made in meeting the goals and objectives identified in the most recent Program Review or Annual Update. (Include measurements of progress or assessment methods.)

The Cosmetology program has made progress with their goals/objectives from the previous Program Review. The faculty has prioritized all of the components identified in the previous Program Review noted below.

Goal 1: Provide learning programs and an environment that ensure student success Objectives

• Expand and/or revise the curriculum to meet the dynamic needs of students and community.

Accomplished

- 1) As of October 2011, the Board of Barbering and Cosmetology has instituted new mandates that have been incorporated into the curriculum. The curriculum reflects the new mandates for licensing.
- Trends in the field of cosmetology are constantly reviewed and curriculum is updated and revised as changes occur.

Accomplished

- 1) The new mandates have been reviewed and incorporated into the cosmetology curriculum
- The Cosmetology Department at Barstow continues to build a reputation as a progressive leader in the field of cosmetology.

Accomplished

1) Barstow Cosmetology department continues to have high FTES, but slightly lower from the previous semesters

Goal 2: Actively support and promote local economic growth and community development. Objectives

Determine the educational and training needs of the community.

Accomplished

1) In the most recent Census Bureau projection of the Barstow resident population (2012); Barstow has been deemed as a workforce community and accommodating the educational and training needs of the community remains paramount. The Career and Technical Education department continues to tailor to the needs of the community through open enrollment for all interested individuals in the beauty industry; the college catalog details the courses available. Through annual college fairs the cosmetology faculty promotes the program by demonstrating practical skills, advising, information flyers, and tour appointments.

• Through the expertise of talented faculty, students maintain currency in course curriculum and trends

Accomplished

- Designated the first Saturday of each month commencing the Fall 2013 semester, full-time and adjunct faculty engage in training for professional development. These activities consists of the college vision, values, goals, specific policies and procedures, which comprises the overall guidelines and direction for Barstow Community College.
- The Department is committed to providing quality education for all students regardless of level of academic preparation, socio-economic status, cultural, religious, or ethnic background, or disability.

Accomplished

1) The cosmetology program is aligned with the College's mission to foster an innovative learning environment that respects the diversity of individual backgrounds, abilities, and cultures.

Goal 3: Promote CTE programs that meet educational and training needs of local employers

Actively promote an Advisory Board with members consisting of salon owners, former graduates, full
and part time faculty with diverse range

Accomplished

- 1) The cosmetology department continues to engage in their Annual Advisory Board Conference to stay abreast of the industry's needs, requirements, updates, and policies. A conglomeration of beauty industry professionals outline the needs of the industry, and provide resources for cosmetology graduates.
- Continue to encourage and promote professional knowledge, and expertise to keep the program in tune with the needs of employers in the beauty industry.

Accomplished

- 1) Cosmetology faculty provide professional experience in current cosmetology practices, and incorporates technology in the instruction of Cosmetology. Guest beauty professionals demonstrate currency of cosmetology practices.
- Determine the effectiveness of CTE education and training provided.

Accomplished

1) The cosmetology faculty continue to keep abreast of the latest cosmetology updates, cosmetology skills, curriculum, and policies to enhance the curriculum. All faculty participate in professional development workshops, trade shows, and CTE monthly training.

Since 2007, 95 students have completed 1600 clock hours that prepares them for licensing for the Board of Barbering and cosmetology; 64 graduates have obtain licensing. Due to our lack of tracking our graduates only 27 graduates have been identified employed in cosmetology careers. These accomplishments are a reflection of the cosmetology faculty dedication to student success.

- Provide career exploration opportunities to college and high school students
 Accomplished
- 2) Cosmetology faculty participate in local middle and high school career fairs to promote the cosmetology program. Cosmetology students actively participate in these venues by displaying their

I	I performing manicuring services to the career fair participates. Career opportunities are d along with advising, information flyers, and tour appointments.
DATE: ANNUAL UPDATE #1:	
DATE: ANNUAL UPDATE #2:	

9 Goals/Objectives/Actions (ACTION PLAN)

GOALS:

The principal goal of the cosmetology program is to lead learners through a sequence of courses that prepares each student for careers in the field of cosmetology. Changing technologies require employment preparation to meet with the challenges of the 21st century labor force. Cosmetology learners develop academic and professional knowledge and skills required for job acquisition, retention, and advancement.

The cosmetology program emphasizes specialized training in safety, sanitation, state laws, rules and regulations, chemistry, anatomy and physiology, skin, hair, nail diseases and disorders, hair treatments and manipulations, hair shaping, hair styling, hair lightening, reception, sales, management, math, reading, writing, interpersonal relations development, computer skills, employability skills, and work ethics.

ALIGNMENT:

Cosmetology Department vision in conjunction with College Mission Statement

- 1 The Barstow College Cosmetology Department compiles with the mission of the college by providing career education; courses that give students knowledge, skills, and certification necessary for success in the workplace.
- 2 Fostering an innovative learning environment that respects the diversity of individual backgrounds, abilities, and cultures.
- 3 Partnering with local agencies, businesses, schools, and military bases to promote positive community development and economic growth.

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D. ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE

Goal 1: Provide standardized curriculum and synchronize assessment practices to improve learners understanding course content, and classroom laboratory demonstrations.

Objectives

- Expand and/or revise the curriculum to meet the challenges and needs of the 21st century beauty careers.
- Trends in the field of cosmetology are constantly reviewed and curriculum is updated and revised as changes occur from the Board of Barbering and Cosmetology.
- Construct systematic cosmetology curriculum and assessment process that provides unceasing improvement in the cosmetology program development.

Goal 2: Actively support and promote local economic growth and community development. Objectives

- Determine the educational and training needs of the community.
- Through the expertise of talented faculty, students maintain currency in course curriculum and trends
- The Department is committed to providing quality education for all students regardless of level of academic preparation, socio-economic status, cultural, religious, or ethnic background, or disability.

Goal 3: Facilitate student learning and critical thinking to meet the challenges of the 21st century workforce Objectives

- Continue to encourage and promote professional knowledge, and expertise to keep the program in tune with the needs of employers in the beauty industry.
- Encourage collaboration in community activities, strategies that promote self-efficacy for students, network with salon owners and industry professionals to keep students engaged in the beauty industry.
- Provide career exploration opportunities to college and high school students interested in cosmetology careers.
- Develop curriculum that embodies problem-solving, critical thinking, globalization and effective communication skills.

Outcomes:

1

Cosmetology educators must provide a keen understanding of theoretical and practical aspect of

cosmetology; learners with technical skills to perform a wide range of beauty treatments, the creative skills and vision to identify what each individual client needs will be successful cosmetology professionals.

Measures:

Learning cosmetology skills uses real-world situations, problems, and equipment. Ongoing mock assessments evaluate the competencies mandated by the Board of Barbering and Cosmetology. Through formative and summative evaluations student learning is assessed, which enables instructors to adjust instruction to the needs of the students.

Students are administered skills knowledge and practical assessment examinations throughout the program. Examinations are evaluated by faculty and feedback is given to the student written or verbal. Methods of evaluation are practicum assessments, homework, portfolio, presentations, projects, written examinations, student surveys, research and continuous demonstrations. All methods of assessments require 70% passing score.

ADDITIONAL INFORMATION: This area provides for the additional communication of information necessary to further "close the loop" on the goal or action plan, as it relates to Institutional Planning. This may include references to other institutional documents, such as governing or compliance documents (i.e. Board Policy, Administrative Procedures, Title V), institutional planning documents (i.e. Strategic Plan, Educational Master Plan, Facilities Plan, Technology Plan), or Board, Presidential, Supervisory or Departmental recommendations or goals, etc. (See Handbook for additional examples.)

Complete the following table with your Program's ACTION PLAN, which must include a minimum of 3 goals:

			ACTION PLAN		
	GOAL	ALIGNMENT WITH BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities)	OBJECTIVE	ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT
#1	Prepare cosmetology professionals to recognize the quality and significance of their training, leadership, and career goals; therefore, provide a successful learning experience for all learners. To accomplish this goal employing an additional fulltime cosmetology instructor to replace vacant position.	List all that apply: - Foster innovative learning environment that respects diversity, abilities, backgrounds, and cultures. - Provide Successful college learning experience that prepares learners for career and technical education careers - Promote and support student services and engagement that reinforces student retention - Cultivate and enhance local partnerships to assist learners in work opportunities.	#1 Design training that is in compliance with the Board of Barbering and Cosmetology standards/policies.	Interview potential cosmetology instructors for full-time and adjuncts positions. Trained students by: Role-playing - Interview - Meet with industry advisory's to brainstorm the needs of the beauty industry employers -Class work and homework -Written cover letters and resume -Rubrics -Use of computer technology -Tests and quizzes -Open-ended questions -Classroom dialogue	OUTCOMES: To increase student enrollment. Effective instructors will provide curriculum and mock examinations to facilitate learners in obtaining their state licensing requirements. MEASURES: Increase the number of student obtaining their cosmetology licensing by administering mock assessments. The means to measure 100% passing of the Board of Cosmetology licensing examination. ASSESSMENTS: Each course will consists of assessment components to reinforce relevancy of cosmetology skills and the learning processes from beginning to end. Students will build up a repertoire of effective strategies that they can use in their future cosmetology careers -Rubrics -Lab activities -Open-ended questions

		ACTION PLAN		
GOAL	ALIGNMENT WITH BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities)	OBJECTIVE	ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT
		#2 Promote soft skills and critical thinking for cosmetology learners. Promote professional development and advising for cosmetology licensing #3 Design career portfolio to prepare cosmetology sarners for cosmetology careers	Continue to attend conferences, workshops, and tradeshow to remain current in cosmetology skills.	Analyze long range and personal/professional goals. Establish professional relationships and understand skills in acquiring a job. MEASURES: The salon management course infuses salon ownership, structure, operations, and requirements for the practice of good business using task-specific rubrics. ASSESSMENT: The salon management course consists of assessment components that evaluate the relevancy of keen business skills by composing cover letters, resumes, business plans, and a career portfolio. OUTCOMES: Compose a career portfolio building on all of the skills and knowledge obtained from the cosmetology program. MEASURES: Student completion ASSESSMENT
				cosmetology program
Additional Information:	Goal #1 aligns with Strategic Barbering and Cosmetology a	Priorities #1, 2, 3, and 4 and th and expectation of employers ii	Goal #1 aligns with Strategic Priorities #1, 2, 3, and 4 and the BOT goals #1, IV, V, and VI. The criteria from the Board Barbering and Cosmetology and expectation of employers in the beauty industry seek currency of skills and professionalism.	ne criteria from the Board ency of skills and

GOAL DATE:	ALIGNMENT WITH BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities) ANNUAL UPDATE #1:	WITH RIORITIES gic Priorities)	ACTION PLAN OBJECTIVE	ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT
Purchase technology for classroom presentations design to enhance skills for the 21st century that develop collaborative and professional development to improve the education in cosmetology program. Construct a learning environment that embraces soft skills and develops outstanding cosmetology professionals.	List all that apply: Foster innovative learning environment that respects diversity, abilities, backgrounds, and cultures. - Provide Successful college learning experience that prepare learners for career and technical education careers - Promote and support student services and engagement that reinforces student retention - Cultivate and enhance local partnerships to assist learners in work opportunities.	ning Pects kgrounds, sllege at prepares d technical t student ent that ention e local learners in	#1 1Partnership with hair organizations, salon professionals, and product manufacturers to gain the knowledge, skills, and attitudes necessary for the beauty industry.	- Contact neighboring salon professional, salons, beauty organizations and companies about partnerships - Invite industry professionals to demonstrate current hair techniques Seek customer service professionals to teach workshops	OUTCOMES: Integrate beauty industry professionals into the cosmetology program as advisory committees. MEASURES: Survey sheet with 10 questions with scoring from 1-5 to measure guest presentations. ASSESSMENT: Critical Incident Questionnaire given to students to evaluate beauty industry professional's presentations.
			#2 Integrate technology into the cosmetology curriculum and promote currency of beauty methods.	Purchase video technology with step-by-step demonstrations to enhance student learning.	OUTCOMES: Students will demonstrate learned skills through visual observation of cosmetology videos. MEASURES: Student success in cosmetology coursework with completion ASSESSMENT: Student success in completion Cosmetology program.
			#3 Provide career exploration opportunities to middle and high school students interested in cosmetology careers.	Continue to engage in career fairs at middle and high schools.	OUTCOMES: Promote interest in cosmetology careers at the middle and high school level. MEASURES:

			ACTION PLAN		
	GOAL	ALIGNMENT WITH BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities)	OBJECTIVE (s)	ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT
					Increased student enrollment of high school graduates through recruiting middle and high school students. ASSESSMENT: Feedback reported from middle and high school counselors/advisors of interested in cosmetology program. Given performance assessment skills in middle and high schools for college
	Additional Information:	Goal #2 aligns with Strateg	rategic Priority #1, 2, 3, 5, and 6 and th	and 6 and the BOT goals #I, IV, V and VI	preparation.
	DATE:	ANNUAL UPDATE #1:			
	DATE:	ANNUAL UPDATE #2:			
#3	Provide a high quality lab environment for cosmetology learners to replicate the Board of Cosmetology licensing Board.	List all that apply: Foster innovative learning environment that respects diversity, abilities, backgrounds, and cultures Provide Successful college learning experience that prepares learners for career and technical education careers - Promote and support student services and engagement that reinforces student retention - Cultivate and enhance local	ν ₀	- Mock assessments replicating the licensing exam - Students will volunteer services as community charity.	Outcomes: Demonstrate the Board of Barbering competencies to successfully pass licensing Measures: Successful completion of the cosmetology program. Assessment: Successfully pass the Board of Cosmetology practicum and theoretical mock assessment for licensing.
		partnerships to assist learners in work opportunities.	#2 Promote a classroom environment that duplicates a son setting to prepare learners for the workplace.		Outcomes: Develop competencies in practicum and theoretical cosmetology practices to successfully pass licensing.

			ACTION PLAN		
	GOAL	ALIGNMENT WITH BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities)		ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT
					Measures:
					Successful completion of the cosmetology program.
					Assessment: Classroom environment
					representative of the Board of
					Cosmetology examination site.
			#3		
	Additional Information:	Goal #3 aligns with Strate	Goal #3 aligns with Strategic Priority #1, 2, 3, 4, 5, and 6 and BOT goals #1, IV, V, and VI	BOT goals #I, IV, V, and VI	
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	Ояте:	ANNUAL UPDATE #2:			
#4		List all that apply:	#1		
			#2		
			#3		
	Additional Information:				
	DATE:	ANNUAL UPDATE #1:			
	DATE:	ANNUAL UPDATE #2:			
5 #		List all that apply:	#1		
			#2		
			#3		
	Additional Information:				
	DATE:	ANNUAL UPDATE #1:			

ACADEMIC YEAR:

				ACTION PLAN		
		GOAL	ALIGNMENT WITH BCC STRATEGIC PRIORITIES (click link for list of Strategic Priorities)	TH OBJECTIVE Priorities)	ACTIONS/TASKS REQUIRED TO ACHIEVE OBJECTIVE	OUTCOMES, MEASURES, and ASSESSMENT
	DATE:		ANNUAL UPDATE #2:			
9#			List all that apply:	#1		
				#2		
				#3		
	Addition	Additional Information:				
	DATE:		ANNUAL UPDATE #1:			
	DATE:		ANNUAL UPDATE #2:			

10. Resources Required

List all significant resources needed to achieve the objectives shown in the table above, including personnel, training, technology, information, equipment, supplies, and space. Every request for additional resources must support at least one objective.

Also list any resources required to implement planned improvements noted in 3.C.

IMPORTANT: A <u>BUDGET ALLOCATION PROPOSAL</u> must be completed and submitted for **EACH** new resource requested. (Click the link to access the form.)

This request is not applicable at this time, I am establishing ground work for future request. There will not be a budget allocation proposal attached.

Goal #	Objective #	Resource Required	Estimated Cost	BAP Required? Yes or No	If No, indicate funding source
1. Improve the quality of education in the cosmetology program	Facilitate the delivery of curriculum by installing projectors to improve instruction in each classroom	Projectors in all classrooms	\$5,000.00		
1. Configuring classroom space to be an effective cosmetology classroom.	To provide adequate storage for each cosmetology student and replicate a salon environment.	Cosmetology stations designed for the classroom	\$20,000		

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	Goal #	Objective #	Resource Required	Estimated Cost	BAP Required? Yes or No	If No, indicate funding source
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ANNUAL (JPDATE #2:	DATE:			
Goal #	Objective #	Resource Required	Estimated Cost	BAP Required? Yes or No	If No, indicate funding source